

November 2007

Dear General Motors Customer:

As the owner of a 2001-04 model year Chevrolet Silverado; GMC Sierra or 2003-04 Chevrolet Kodiak; GMC TopKick vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2001-04 model year Chevrolet Silverado; GMC Sierra; 2003-04 Chevrolet Kodiak and GMC TopKick vehicles, equipped with a 6.6L Duramax Diesel engine, may have a condition where the engine fuel injectors may require replacement because of high fuel return rates due to fuel injector body cracks, or ball seat erosion, or high pressure seal extrusion. Symptoms of these conditions include illumination of the service engine soon (SES) light, low engine power, hard start, and/or fuel in the crankcase.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the fuel injectors. If this condition occurs on your 2001-04 model year Chevrolet Silverado, GMC Sierra; 2003-04 Chevrolet Kodiak or GMC TopKick vehicle within seven (7) years of the date your vehicle was originally placed in service or 200,000 miles (320,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for this condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by November 30, 2008.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below. The Customer Assistance Center's hours of operation are from 8:00 AM to 11:00 PM, EST, Monday through Friday.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
GM Medium Duty Truck	1-800-862-4389	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

General Motors Corporation

Enclosure
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