

PAGES 1 TO 10 ARE PROTECTED
BY COPYRIGHT AND HAVE BEEN
PURPOSELY OMITTED

Field Service Campaign

Daimler Trucks
North America LLC

April 2008
SF389A

Copy of Letter to Owner

Subject: Detroit Diesel Series 60 Exhaust Bellows

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, is initiating Field Service Campaign SF389A to modify specific Freightliner Cascadia, Century Class S/T, Columbia, and Coronado vehicles manufactured between September 20, 2006, and November 14, 2007, with Detroit Diesel Series 60 engines.

High cycle fatigue in the exhaust connection from the engine to the chassis, at the end of the turbo outlet pipe, is causing premature failures of certain engine exhaust bellows.

Vehicles will be inspected and the current installation will be adjusted or a new exhaust bellows, bracket, and clamp will be installed, as needed.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified as soon as possible and to assure that parts are available at the dealer. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF389A** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take between approximately one and three hours, depending on the work needed, and will be performed at no charge to you.

This Field Service Campaign will **terminate on April 30, 2009**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF389A**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@Freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure