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April 2008 Customer Satisfaction Campaign: CB08-C-001

ACCESSORIES SOCKET FUSE PLATE/LABEL WRONG DESCRIPTION CUSTOMER SATISFACTION CAMPAIGN

To: All Isuzu Commercial Truck Service Managers and Parts Managers

This letter, Campaign Bulletin CB08-C-001 and an affected vehicle report are being sent to you to notify you of a Customer Satisfaction Campaign affecting certain Isuzu commercial trucks.

Affected Vehicles:

Involved are *certain* 2007 and 2008 model year Isuzu N-Series and GMC/Chevrolet W-Series vehicles equipped with Diesel Particulate Filter and wholesaled before 02/11/2008 and certain 2008 Model Year Isuzu N-Series and GMC/Chevrolet W-Series vehicle equipped with 6.0L V8 Gasoline engine and wholesaled before 02/11/2008. See the affected vehicle report attached to this Notice.

Condition:

Certain trucks were manufactured with a Fuse Box Caution Plate and supplied with an Owner's Manual that contained an inaccurate current value (amp) description for Accessories Socket Fuse D-2.

Dealer Action:

Dealers are to install a new Fuse Box Caution Plate and affix a sticker into the owner's manual.

Owner Notification:

OWNER NOTIFICATION WILL BEGIN APRIL 18, 2008.

Please ensure that all appropriate personnel within your dealership are aware of this customer satisfaction campaign and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair.

To confirm that a vehicle has an applicable campaign you can validate the VIN through the Isuzu Vehicle Information System (IVIS).