

CSC-10026283-1484

May 9, 2008

RE: S509 Service Action - Replace Fuel Filler Cap with Revised Design

Dear Jaguar Owner:

Jaguar Cars has determined that all 2001 - 2003 model year Jaguar XJ and XK vehicles are equipped with fuel filler caps which may require an increased effort to tighten sufficiently. Audible clicks should be heard indicating that the cap is properly sealed. If you are a recipient of this notice and an owner of one of these vehicles, this letter is to inform you that your vehicle is included in this Service Action and that Jaguar's records indicate that it has not been repaired under the program.

What your dealer will do:

Your authorized Jaguar Dealer will install, free of charge, a new improved fuel cap which has been designed to make it easier to tighten to the correct torque value (achieved by hearing the clicks as the cap is tightened).

How long will it take?

It should take approximately 15 minutes to fit the new cap and tether. However, due to scheduling considerations, your dealer may require additional time.

What should you do?

At your earliest convenience, please contact your authorized Jaguar Dealer for an appointment to complete the necessary repair to your vehicle. To assist your Dealer, please have your Vehicle Identification Number (VIN) available.

Present this letter to your dealer when you arrive for the inspection.

Moved or no longer own a Jaguar?

Kindly complete and mail the enclosed card.

Attention Leasing Agencies

Please forward this Service Action notice to the lessee within 10 days.

If you have concerns:

If you experience any problems getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

Should you have the need to contact Jaguar Cars by mail, please use the following address:

Jaguar Cars
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

What you should do if you have further questions?

Should you have any questions regarding this Customer Satisfaction Program or need assistance in locating your nearest authorized Jaguar Dealer, please contact the Jaguar Cars Customer Relationship Centre at:

800-4JAGUAR (800-452-4827).

You can also contact Jaguar Cars by visiting the web site www.jaguarusa.com and sending us an e-mail from the 'Contact Us' section.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager