

# CSC-10028804-8614

being applied to the cab stay joint by the cab assembly during vehicle operation. If this condition is present, the cab may tilt forward too far when it is tilted up for maintenance or inspection and damage the front of the vehicle.

## WHAT WE WILL DO

To correct this condition, your Isuzu dealer will install the Cab Stay Service Kit.

## WHAT YOU SHOULD DO

To limit any possible inconvenience, and in order to ensure that the necessary parts are obtained, we recommend that you contact your [Vehicle\_Make] dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB08-B-001. Isuzu estimates that the installation will take approximately 30 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest [Vehicle\_Make] dealer you can visit our website at [www.isuzucv.com](http://www.isuzucv.com) and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our Customer Relations Department at the number listed below.

Isuzu Commercial Truck of America  
Customer Relations  
1-866-441-9638

We regret any inconvenience which this action may cause you.  
Sincerely,  
Isuzu Commercial Truck of America

***Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.***

## Owner Letter Canada

Dear Customer,

The purpose of this Notice is to inform you that Isuzu Commercial Truck of Canada is conducting a customer satisfaction campaign that affects certain 2007-2009MY [Vehicle\_Make] [Vehicle\_Series] vehicles. Your [Year] model year [Vehicle\_Make] [Vehicle\_Series], VIN [VIN], is involved in this campaign.

## WHAT IS THE CONDITION?

Some 2007-2009MY [Vehicle\_Make] [Vehicle\_Series] vehicles may have a loose or unsecured cab stay joint pin. The push nut that secures the cab stay joint pin may be pushed back (loose) and/or off (unsecured) by the cumulative effect of lateral force being applied to the cab stay joint by the cab assembly during vehicle operation. If this condition is present, the cab may tilt forward too far when it is tilted up for maintenance or inspection and damage the front of the vehicle.

## WHAT WE WILL DO

To correct this condition, your Isuzu dealer will install the Cab Stay Service Kit.

## WHAT YOU SHOULD DO

To limit any possible inconvenience, and in order to ensure that the necessary parts are obtained, we recommend that you contact your [Vehicle\_Make] dealer as soon as possible to schedule an appointment to bring your vehicle in to have this work performed. Present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB08-B-001. Isuzu estimates that the installation will take approximately 20 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest [Vehicle\_Make] dealer you can visit our website at [www.isuzutruck.ca](http://www.isuzutruck.ca) and click on the dealer locator icon and enter your zip code or state. Should you not have access to a computer terminal please contact our Customer Relations Department at the number listed below.

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