

AFFECTED VEHICLES  
MODELS: 2008 LANCER EVOLUTION  
2009 LANCER RALLIART

Date: April, 2009

Dear Mitsubishi Owner,

Mitsubishi Motors North America, Inc. (MMNA) is conducting a customer satisfaction campaign on certain 2008 and 2009 Lancer Evolution and Lancer Ralliart vehicles. The hood latch release cable on your vehicle may become corroded internally, making it difficult to open the hood using the hood release handle inside the vehicle. Accordingly, MMNA has announced a customer service campaign to correct this condition. The hood latch release cable will be replaced with a new, redesigned cable. Even if you recently had the cable replaced, please return to your Mitsubishi dealer to have the new, redesigned cable installed, at no charge.

Please contact your Authorized Mitsubishi Dealer to schedule an appointment to have a new hood latch release cable installed in your vehicle at no cost to you. The time needed for the actual repair is approximately one hour. However, the dealer may need your vehicle for a longer period of time due to scheduling. Every effort will be made to minimize your inconvenience.

If you have already encountered the problem described above, and have paid for the repair, you may submit your original receipts and/or other adequate proof of payment to your Mitsubishi dealer for reimbursement.

If you have any questions regarding this customer satisfaction campaign, please contact us:

Mitsubishi Customer Relations Department  
P.O. Box 6400  
Cypress, CA 90630-0064  
Phone 1-888-648-7820  
Hours: Monday - Friday 7 a.m. – 4 p.m. Pacific Time

We appreciate your prompt attention to this matter, and apologize for any inconvenience.

Sincerely,

Mitsubishi Motors North America, Inc.

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