

February 2012

2010 CX-7 & 2010 Mazda6 2.5L Engine Readiness Code for Evaporative Monitoring System Emission Recall 6611K

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct an Emission Recall Campaign to reprogram the Powertrain Control Module (PCM) on certain 2010 CX-7 vehicles produced from May 21, 2009 through October 21, 2009 equipped with 2.5L engine, and on certain 2010 Mazda6 vehicles produced on September 14, 2009 and September 22, 2009 equipped with 2.5L engine.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain 2010 CX-7 vehicles and 2010 Mazda6 vehicles, a readiness status code, which is used for OBD-II Readiness Test, may be incorrectly set due to improper evaporative monitoring system programming. The Malfunction Indicator Light will not illuminate to indicate this problem, and it does not affect the safety or driveability of your vehicle.

What will Mazda do?

Your Mazda dealer will reprogram the PCM to include the latest calibration **free of charge.** The repair should take approximately half an hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

We encourage you to make an appointment with any authorized Mazda dealer to have the PCM reprogrammed at your earliest convenience. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Emission Law Information:

To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended you have

Mazda North American Operations Technical Services Division 1444 McGaw Ave. Irvine, CA 92614-5570 www.MazdaUSA.com

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your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

Important notice to owners registering vehicles in California and Massachusetts: California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a *Vehicle Emission Recall - Proof of Correction Certificate* upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

What if you already paid for repair?

If you have already paid for the inspection, reprogramming, or replacement of the PCM due to incorrectly set readiness status code, prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed *envelope provided, allowing 6-8 weeks for processing.*

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at <u>www.MazdaUSA.com</u> or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations

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