

### Copy of Letter to Owner

#### Subject: Freightliner Columbia Front Air Brake Hoses - Air Products Inc. Only

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, is initiating Field Service Campaign SF411A to modify specific Freightliner Columbia vehicles with front air-disc brakes manufactured June 23, 2006, through September 24, 2008.

On certain vehicles, an elbow fitting connecting the brake air-line hose to the front brake chambers may not have been installed at the factory. This may cause excessive stress on the hose and overtime may create cracks in the hose at the fitting near the brake chamber.

An elbow fitting and air-line brake hose will be installed on both the right and left brake chambers.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the campaign performed as soon as possible and to ensure that parts are available at the dealership. To locate a dealer, search online at [www.FreightlinerTrucks.com](http://www.FreightlinerTrucks.com) or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF411A** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take approximately one hour and will be performed at no charge to you.

This Field Service Campaign will **terminate on July 31, 2010**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

**IMPORTANT:** When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF411**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure