



Volkswagen of America, Inc.
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December 2009

**Subject: Warranty Extension for Center High-Mounted Stoplight Light-Emitting Diodes (LEDs)
2006-2009 Model Year Volkswagen GTI and 2008 Model Year Volkswagen R32**

Dear Valued Volkswagen Customer:

Some customers may have experienced difficulty accessing the light-emitting diodes (LEDs) inside the center high-mounted stoplight. Based on this feedback and our commitment to customer satisfaction, we are pleased to inform you of our decision to extend the New Vehicle Limited Warranty that covers the center high-mounted stoplight LEDs in 2006-2009 model year Volkswagen GTI and 2008 model year Volkswagen R32 vehicles to ten (10) years, regardless of vehicle mileage, from the vehicle's original in-service date.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or, if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

This ten-year limited extended warranty is subject to the terms and conditions set forth below:

- ⇒ Less than seven (7) years from the vehicle's original in-service date: Volkswagen will replace the center high-mounted stoplight at no cost to you if any LED stops working.
- ⇒ Seven (7) to ten (10) years from the vehicle's original in-service date: Volkswagen will replace the center high-mounted stoplight at no cost to you if any of the four LED groups completely stop working or if within all four LED groups, a total of six or more individual LEDs stop working.

(Please note that the center high-mounted stoplight is composed of four groups of lights and that each group of lights contains six (6) LEDs.)

This warranty extension covers only the replacement of the center high-mounted stoplight due to non-working center high-mounted stoplight LEDs as described above.

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This limited extended warranty does NOT cover any damage or malfunctions caused by outside influence, such as damage due to an accident, vehicle misuse or neglect, or storm damage. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. **Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.** Any malfunctions of electrical and mechanical components (unrelated to the center high-mounted stoplight) remain covered by the normal terms of the New Vehicle Limited Warranty.

What We Would Like You to Do

If your vehicle qualifies for repair under the extended warranty as outlined in this letter, please contact your authorized Volkswagen dealer so that the repair can be made at no cost to you. Please keep this letter with your Warranty booklet and deliver it to any subsequent owner, along with the owner's manual.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for center high-mounted stoplight replacement because one or more of the LEDs stopped working, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

We are pleased to offer this extended warranty and hope that you will continue to be a member of the Volkswagen family. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Service & Quality