

January 2010

Dear General Motors Customer:

As the owner of a 2004-07 model year Saturn ION Red Line or 2005-07 model year Chevrolet Cobalt SS, equipped with a 2.0L 4-cylinder supercharged engine, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2004-07 model year Saturn ION Red Line and 2005-07 model year Chevrolet Cobalt SS vehicles, equipped with a 2.0L 4-cylinder supercharged engine, may have a condition where the malfunction indicator lamp illuminates, and/or there is a lack of engine power. This may be caused by failure of the catalytic converter.

Do not take your vehicle to your GM dealer/retailer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the catalytic converter. If this condition occurs on your 2004-2007 model year Saturn ION Red Line or 2005-2007 model year Chevrolet Cobalt SS, equipped with a 2.0L 4-cylinder supercharged engine, within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a GM dealer/retailer. If you believe that your vehicle has the condition covered by this special coverage, you may want to contact your GM dealer/retailer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer/retailer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by January 31, 2011.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer/retailer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center.

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson
Director,
Customer and Relationship Services

Enclosure
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