



IC Bus, LLC  
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Warrenville, IL 60555 USA  
navistar.com

A NAVISTAR COMPANY

CSC-10040371-5064

MAILED  
JAN 21 2011  
Compliance Dept.

## AUTHORIZED FIELD CHANGE G-10925

JANUARY 2011

Dear IC Bus Customer,

IC Bus has decided to perform an authorized field change campaign on certain BE and CE model buses built 3/3/10 thru 9/2/10 with a 2010 exhaust emissions engine.

### **REASON FOR THIS CAMPAIGN**

To prevent premature clogging of the diesel particulate filter resulting from a damaged mass air flow sensor electrical harness.

### **DESCRIPTION OF REPAIR**

The repair will involve the correction of an interference between the mass air flow sensor harness and the stepwell heater hose by installing spacers between the bus body and air cleaner bracket. The mass air flow sensor harness will also be inspected and replaced if necessary. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 2 hours to complete.

### **ACTIONS YOU SHOULD TAKE**

IC Bus' records indicate that you own a vehicle involved in this campaign. The vehicle is identified on the enclosed card.

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee as soon as possible.

**If you do not own this vehicle**, please fill out and return mail the card so that you will not be contacted again about this campaign.

### **IF YOU NEED FURTHER ASSISTANCE**

If your IC Bus dealer is unable to resolve any concerns you have about this campaign, please follow the instructions in the Owner Assistance Guide section of your Owner's Manual or call 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding this issue and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**