

TSB# 11-01-021



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

CSC-10040955-2206

SERVICE CAMPAIGN NOTIFICATION

Dear 2010 or 2011 Santa Fe Owner:

This letter provides you with information about a service campaign that applies to your vehicle.

What is the purpose of the service campaign?

- Hyundai has developed a urethane protective cover that can be installed over the lower portion of the front spring coils of your vehicle. The protective cover isolates the lower portion of the spring coil from contact with sand or gravel that may accumulate on the spring seat. Over time, accumulated sand or gravel has the potential to damage the spring surface.

What vehicles does this apply to?

- This service campaign applies to 2010 and 2011 model year Santa Fes that were manufactured through April 15, 2011.

What will Hyundai do?

- To ensure that the lower portion of your vehicle's front spring coils receive the added protection provided by the new urethane cover, you may have the covers installed at no charge to you at your Hyundai dealer.

What should you do?

- Please schedule an appointment at your convenience to take your vehicle to your Hyundai dealer. The Hyundai dealer will install the protective urethane cover on the lower portion of each of the front spring coils at no charge to you. When you make an appointment, please confirm if the dealer's schedule will allow the work to be performed while you wait.

What if you have other questions?

- If you have any difficulty having this service campaign performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151.

We thank you for your purchase of your Santa Fe and hope for your continued satisfaction as a Hyundai owner.

Hyundai Motor America