



**Certain 2008–2009 Model Year Scion xB Vehicles
Ignition Coil Replacement – Limited Service Campaign
LIMITED TIME OFFER**

Dear Scion Owner:

At Scion, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, Scion would like to announce a Limited Service Campaign Program, which includes your vehicle.

What is the condition?

On Certain 2008–2009 model year Scion xB vehicles, there is a possibility that under high temperature conditions a crack may develop on the circuit board of the ignition coil. If a crack occurs, the check engine light (MIL) could be illuminated*, rough idling and a reduction in engine power may result. If this condition occurs one or more of Diagnostic Trouble Codes P0351, P0352, P0353, and P0354 will be recorded.

**Please note that the check engine light may illuminate for reasons unrelated to this condition.*

What is included in this Limited Service Campaign?

Before you are inconvenienced, any Scion dealer will replace the Ignition Coils on your Scion xB at **NO CHARGE** to you for a limited time. ***This program will be offered until October 31, 2014***, and will only be available at an authorized Scion dealer.

All terms of your New Vehicle Limited Warranty will remain intact regardless of whether or not you take advantage of this Limited Service Campaign. Additional details on your vehicle's New Vehicle Limited Warranty coverage can be found in your Owner's Warranty and Service Guide booklet.

How do you take advantage of this Limited Service Campaign?

Please contact your authorized Scion dealer as soon as possible to make an appointment to have the ignition coils replaced before **October 31, 2014**. The repair will take approximately 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

In order to assure your full protection under the emission warranty provision, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as a lack of proper maintenance of your vehicle.

If your vehicle is covered by this Limited Service Campaign you do not need an owner letter to have this campaign completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

What if you live in California and don't have this Limited Service Campaign performed?

The state of California requires the completion of Limited Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before a vehicle is sold. Without the completion of this **no cost** Limited Service Campaign, your vehicle may be more likely to fail this test. State of California regulations require Scion to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Limited Service Campaign completed.

Your Scion dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form since the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

What if you have other questions?

Your local Scion dealer will be more than happy to answer any of your questions and set up an appointment to perform this Limited Service Campaign. If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-707-2466 Monday through Friday, 5:00 am to 6:00 pm, Saturday and Sunday 7:00 am through 4:00 pm Pacific Time.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repairs to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Scion Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request.

If you are a vehicle lessor, please assist us by forwarding this notice to the lessee.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion,
A Marque of Toyota Motor Sales, U.S.A., Inc.