



CSC-10043349-4897

December 27, 2011

CUSTOMER
STREET
CITY, STATE ZIP

**PRODUCT IMPROVEMENT CAMPAIGN: C1004610 Heater Control Assembly
VEHICLES INVOLVED – Certain 2012 Model Year FEC52, FEC72, FEC92 and FGB72 Trucks**

Vehicle Identification Number – VIN

Dear Mitsubishi Fuso Truck Owner:

This notice is being sent to advise you about an important Product Improvement Campaign involving the Mitsubishi Fuso Truck identified above.

REASON FOR THIS CAMPAIGN: On affected vehicles, the internal linkage for the blower motor fan speed may crack. If breakage occurs, the fan will operate at only the speed set prior to the linkage cracking.

WHAT WE WILL DO: The heater control assembly will be inspected and if an affected assembly is found to be installed in your truck, it will be replaced. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for repair is approximately 1.2 hours.

WHAT YOU SHOULD DO: For your continued satisfaction, please contact any Authorized Mitsubishi Fuso Dealer or Parts and Service Center to schedule an appointment for this procedure. Refer to this Product Improvement Campaign Notification letter when speaking with Dealer Service Department personnel.

We at MFTA regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If an Authorized Dealer or Parts and Service Center is unable to perform this procedure without charge, or within a reasonable time frame, please contact MFTA Customer Service toll-free at 877-711-0707 for further assistance.

Please note that this campaign will expire on December 27, 2012.

Sincerely,

A handwritten signature in black ink that reads "William P. Mohr".

William P. Mohr
Director, Service Operations