

## **OWNER'S LETTER**

Dear Nissan Altima Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a service campaign for the brake system on your Nissan Altima vehicle.

### **REASON FOR SERVICE CAMPAIGN**

As your brake pads wear over time, the brake fluid level in the master cylinder reservoir will drop and may cause the brake warning lamp to illuminate. Although this is a normal condition, there has been concern that the brake warning lamp illumination may be caused by a slow fluid leak over time. Nissan wants to address this concern to ensure your continued satisfaction and confidence in your vehicle and confirm that no other brake system issues exist.

### **WHAT NISSAN WILL DO**

Nissan is conducting a voluntary service campaign to check pad wear and for fluid leaks from the master cylinder. As part of this service, the brake fluid will also be filled to its maximum level. This inspection and fluid top off will be performed free of charge. Only a small percentage of vehicles eligible for an inspection may have a low brake fluid level caused by a slow leak. If a leak is detected in the master cylinder, the master cylinder will be replaced with a new one free of charge for parts and labor. The brake pad inspection will be performed to determine the remaining pad life in your brake pads, however, brake pads are a normal wear item and replacement is not covered.

### **WHAT YOU SHOULD DO**

You will only need to bring your vehicle to a Nissan dealer for an inspection if the brake warning lamp in your Altima is illuminated (with engine running and parking brake OFF). Please contact your Nissan dealer at your earliest convenience to arrange an appointment. This inspection service should take about an hour or less to complete, but your Nissan dealer may require your vehicle for a longer time based upon their service department schedule. To minimize your inconvenience, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Note that the brake pad inspection, fluid top off and master cylinder replacement (if necessary) are the only services that qualify for free repair under this campaign. Please bring this notice with you to your service appointment. Instructions have been sent to your Nissan dealer.

If you have previously paid to have a master cylinder replaced out of warranty and seek reimbursement, we ask that you visit [www.NissanAssist.com](http://www.NissanAssist.com), download the Reimbursement Claim Form and follow the instructions on the site. If you have additional questions or concerns, please contact your Nissan dealer or our Consumer Affairs office at **(800)-867-7669**. Only the master cylinder is reimbursable under this campaign.

At Nissan we and our dealers work daily to deliver an outstanding ownership experience that will earn your confidence and trust. Thank you for providing us an opportunity to ensure your on-going satisfaction with your Nissan Altima.