CSC-10044092-3079



Date

Customer Name

Customer Address

Subject: Kenworth NavPlus Software Update

Dear Kenworth Customer,

Thank you for your purchase of a Kenworth truck equipped with NavPlus. We hope you have enjoyed using this state-of-the-art telematics and navigation system.

Your NavPlus system requires an important software update. Enclosed you will find a USB pen drive loaded with a software upgrade for your SmartNav system, which includes the latest design enhancements.

This software upgrade includes the following features:

- Opera Version 10.1
- Garmin version 2.90
- MP3, iPod sorting and browsing supported
- Album art supported
- Mobile phone status pop-ups supported
- Contact search and selection supported
- Multiple phone book entries supported
- On screen volume indicator
- · Improved navigation warning tone

You may use the enclosed USB pen drive to update software on as many NavPlus systems as necessary. The enclosed instructions will guide you through the process.

If you prefer to have this work performed at a Kenworth dealer, simply take your truck to a dealer and the update will be performed at no charge.

Thank you,

Mike Kalkoske Director, Quality Services Kenworth Truck Company