



CSC-10044799-9113

A **PACCAR** COMPANY

Date

Customer Name

Customer Address

Subject: E053 PACCAR MX Engine Fuel Line Damper Campaign

Dear Kenworth Customer,

Thank you for your purchase of a Kenworth Truck powered by a PACCAR MX Engine. We hope your experience with both the vehicle and engine has exceeded your expectations.

Since the introduction of the PACCAR MX Engine, PACCAR has continued to monitor field performance of the engine to ensure customer satisfaction. In our monitoring, we have identified a failure mode of cylinder fuel lines, where vibrations can result in fatigue wear and cracking of those lines. This, in turn, will result in a dash malfunction indicator lamp event and diesel fuel leak. To address this, PACCAR has developed vibration dampers that we install in our factories for current product and we would like to incorporate this improvement onto engines already in service as well.

The chassis listed by VIN on this letter are included in the population that would benefit from this product improvement. To arrange for this update, contact a Kenworth dealership to schedule an appointment. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign E053 and the VIN listed on this letter. The repair will take less than two hours* and there will be no charge to you.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company

** A number of product improvement campaigns have been initiated for different populations and your vehicle may be included in campaigns in addition to E053. Your selected dealer will be able to identify if this is the case and estimate the length of time required for all work that may be performed.*