



May 1, 2013

CSC-10052169-8190

CUSTOMER  
STREET  
CITY, STATE ZIP

**PRODUCT IMPROVEMENT CAMPAIGN: C1006210 V68.1 EEC Reprogramming  
VEHICLES INVOLVED – Certain 2012, 2013 and 2014 Model Year FEC52, FEC72, FEC92 and FGB72 Trucks**

**Vehicle Identification Number – VIN**

Dear Mitsubishi Fuso Truck Owner:

This notice is being sent to advise you about an important Product Improvement Campaign involving the Mitsubishi Fuso Truck identified above.

**REASON FOR THIS CAMPAIGN:** On affected vehicles, a software update is available for the engine control unit that should eliminate false engine warning lamp illumination and power reduction as a result of the lamp illuminating.

**WHAT WE WILL DO:** Diagnostic equipment will be connected to your truck to determine if any issues exist that could cause the engine warning lamp to illuminate. If no issues exist, the engine control unit will be reprogrammed with updated software. If issues exist, the cause will be diagnosed, and any defective components will be replaced. The update will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for repair is approximately 1.6 hours (software update only) to 5.5 hours (diagnosis/repair and software update).

**WHAT YOU SHOULD DO:** For your continued satisfaction, please contact any Authorized Mitsubishi Fuso Dealer or Parts and Service Center to schedule an appointment for this procedure. Refer to this Product Improvement Campaign Notification letter when speaking with Dealer Service Department personnel.

We at MFTA regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If an Authorized Dealer or Parts and Service Center is unable to perform this procedure without charge, or within a reasonable time frame, please contact MFTA Customer Service toll-free at 877-711-0707 for further assistance.

**Please note that this campaign will expire on May 1, 2014.**

Sincerely,

A handwritten signature in black ink that reads "William P. Mohr".

William P. Mohr  
Director, Service Operations