



**CSC-10054368-6345**

**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

AFFECTED VEHICLES  
MODEL: 2014 Outlander Sport

Date: November, 2013

Re: Customer Satisfaction Campaign SC-13-003

Dear Mitsubishi Owner,

Mitsubishi Motors always strives to build vehicles with the highest level of quality, plus continuously improve the level of quality with every vehicle built. We are recommending the following product improvement be performed on your 2014 Outlander Sport:

**Recommended Product Improvement:**

Certain 2014 Outlander Sport vehicles may have been built with a TPMS transmitter internal battery that may drain prematurely. This may result in a TPMS transmitter being unable to send a signal to the TPMS controller. As a result, the TPMS indicator in your instrument panel will illuminate.

**What your dealer will do:**

Your Authorized Mitsubishi dealer will replace all four TPMS transmitters on your vehicle. This update will be completed **free of charge** and will take approximately 2 hours to complete. However, the dealer may need your vehicle for a longer period of time due to scheduling. Every effort will be made to minimize your inconvenience.

**What you should do:**

Please contact your local Authorized Mitsubishi dealership to schedule an appointment. Although not required, it is recommended to bring this letter when you take your vehicle into the dealership.

If you have any questions regarding this customer satisfaction campaign, please contact us:

Mitsubishi Customer Relations Department  
P.O. Box 6400  
Cypress, CA 90630-0064  
Phone 1-888-648-7820  
Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time

If you have already encountered a problem based on the above condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

We appreciate your prompt attention to this matter, and apologize for any inconvenience.

Sincerely,

Mitsubishi Motors North America, Inc.

**C1310Z**