



A **PACCAR** COMPANY

Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

CSC-10056319-5728

Date TBD

TIB 23-001 [First VIN]

Customer Name

Address

City, State Zip

Subject: T680/T880 Clutch Fluid

Dear Kenworth Customer,

Kenworth has determined that a bad batch of DOT4 fluid was used in the clutch master cylinder of the chassis listed on this letter. The fluid can form borate salt crystals which may cause the clutch master cylinder to seize.

The chassis numbers listed by VIN on this letter require inspection and may require repair by an authorized dealer. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign **TIB 23-001** and the VIN listed on this letter. The repair will take approximately one half hour and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for repairs completed by **08/01/2015**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company

VIN: [VIN List]