

December 2014

Dear General Motors Customer:

As the owner of a 2005-2010 model year (MY) Chevrolet Cobalt, 2006-2011 MY Chevrolet HHR; 2006-2010 MY Pontiac Solstice; 2007-2010 MY Pontiac G5; 2005-2006 MY Pontiac G4/Pursuit; 2007-2010 MY Saturn Sky or 2003-2007 MY Saturn Ion vehicle equipped with an automatic transmission, your satisfaction with our product is very important to us.

This letter is intended to make you aware that your vehicle's transmission shifter may not properly transmit an electrical signal that allows the ignition key to be turned counter clockwise past the accessory mode to the "LOCK" position after the vehicle has been shifted into park. If this occurs, the ignition key cannot be removed from the ignition cylinder without depressing the manual release plunger located on the underside of the steering column as described in the owner's manual. A key left in the accessory position for an extended period of time may result in severe battery drain and a possible no start condition.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your vehicle within 15 years of the date your vehicle was originally placed in service, regardless of vehicle mileage, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: If you have paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by December 31, 2015, unless state law specifies a longer reimbursement period.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Pontiac	1-800-762-2737	1-800-833-7668
Saturn	1-800-553-6000	1-800-833-6000
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Alicia S. Boler-Davis
Sr. Vice President
Global Quality & Customer Experience

Enclosure
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