# Service Bulletin – Product



Roadranger

Subject: ServiceRanger Database 47: Cannot See UltraShift PLUS Software 5569906

### Document Number: MDIB0039

Date: November 19, 2012

**Updated:** 

#### **Issue Description:**

After updating to Database 47, the current production UltraShift<sup>®</sup> *PLUS* ECU software 5569906 is no longer available in the Product Programming function of ServiceRanger; no new software is displayed.

## **Containment/Corrective Action:**

The transmission ECU software can be viewed and downloaded using the "ECU Recovery" programming method as outlined in the Field Strategy below. The software fix will be implemented in the November Database 48 release.

Affected Models/Population: ServiceRanger Database 47

#### Field Strategy:

- 1. Key on.
- 2. Start ServiceRanger and connect to the vehicle.
- 3. Go to Product Programming
- Select Actions > ECU Recovery from the menu bar.
- 5. Acknowledge the warning statement.



6. From the Navigation Pane tree control, select **Eaton Transmission** (Performance/Vocational) > Select appropriate transmission model from list.

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ar Eaton Heininaeon (gening) ar Eaton HD Hybrid ali Eaton Transmission (Gen1)		Download Status Product: UltraShift PLUS 18-Speed VXP Bapeed Time (mm.sa): Bytes Transferred.	
Summary		Download Status:	
So Components		Current software version before programming Primary Software Version: N/A Scienceau Software Version: N/A	
Vehicle Data Monitor			
Vehicle Fault Codes			
Product Configurations			
Reproduct Programming			
Advanced Product Functions			

- 7. Select the v906 software update.
- 8. Select Download button.
- 9. Follow the on screen prompts.
- 10. The download will begin and the product software will be updated.

# Warranty Information: <u>N/A</u>

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