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BACKED BY  
**Roadranger**  
SUPPORT

**Subject:** ServiceRanger Database 47: Cannot See UltraShift *PLUS* Software 5569906

**Document Number:** MDIB0039

**Date:** November 19, 2012

**Updated:**

### Issue Description:

After updating to Database 47, the current production UltraShift® *PLUS* ECU software 5569906 is no longer available in the Product Programming function of ServiceRanger; no new software is displayed.

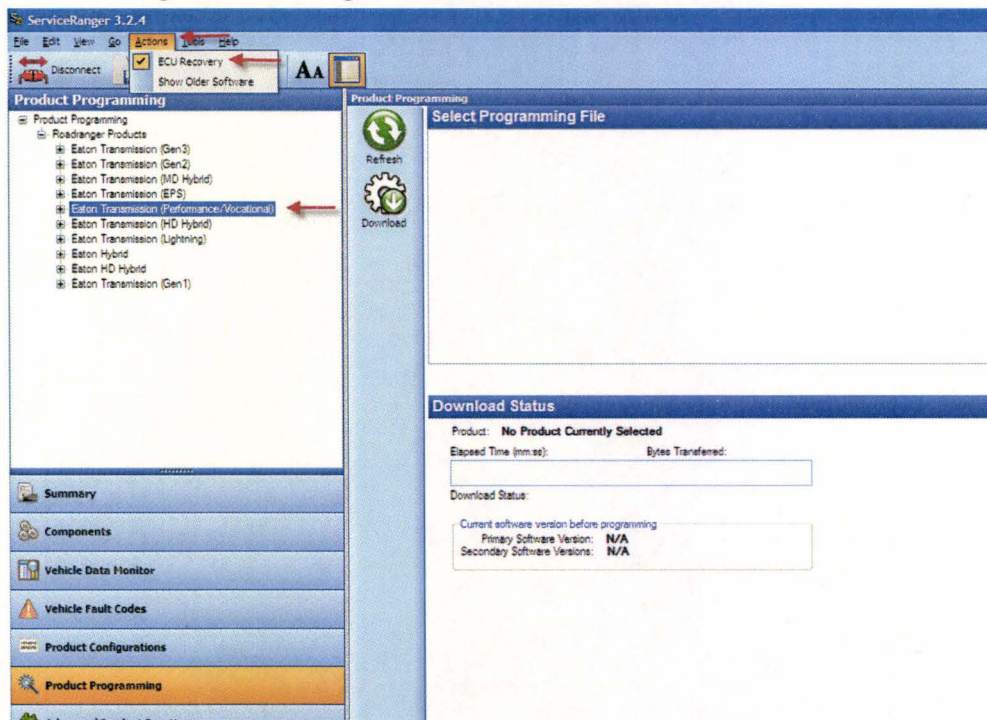
### Containment/Corrective Action:

The transmission ECU software can be viewed and downloaded using the “ECU Recovery” programming method as outlined in the Field Strategy below. The software fix will be implemented in the November Database 48 release.

**Affected Models/Population:** ServiceRanger Database 47

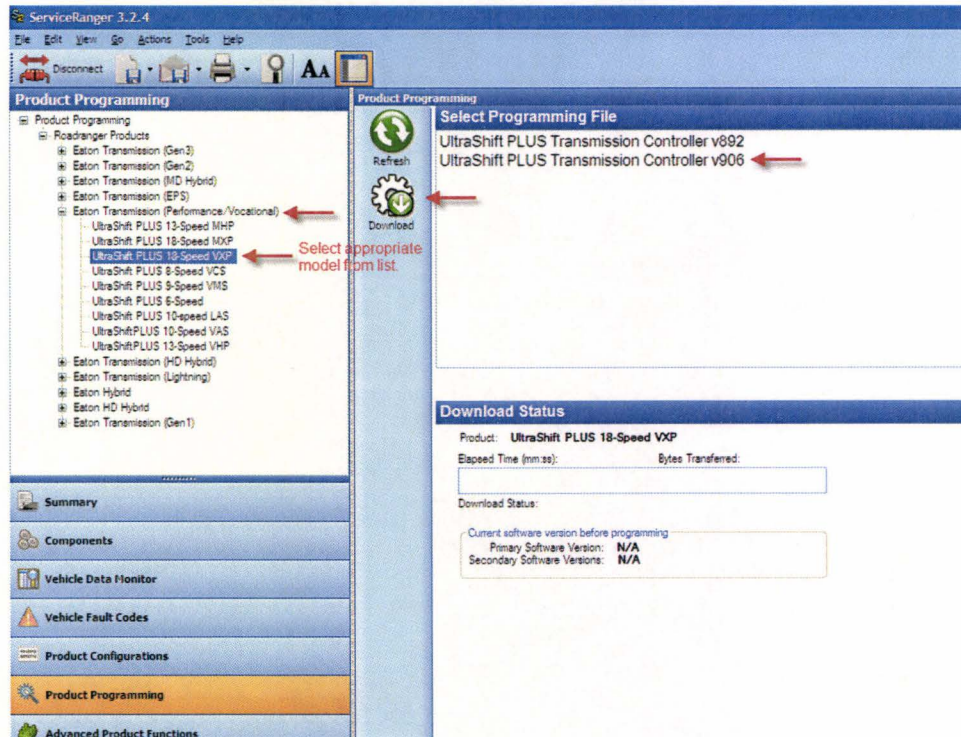
### Field Strategy:

1. Key on.
2. Start ServiceRanger and connect to the vehicle.
3. Go to **Product Programming**
4. Select **Actions > ECU Recovery** from the menu bar.
5. Acknowledge the warning statement.



## Service Bulletin – Product

- From the Navigation Pane tree control, select **Eaton Transmission (Performance/Vocational)** > Select appropriate transmission model from list.



- Select the v906 software update.
- Select **Download** button.
- Follow the on screen prompts.
- The download will begin and the product software will be updated.

### Warranty Information: N/A

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