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## Military Assistance Stepped Up



Erwin Raphael, HMA Director of Engineering and Quality, recounts his days in uniform and offers the veterans advice about the dealership interview process and transitioning to civilian life.

Recently, Hyundai Motor America took another step forward toward helping veterans transitioning from military service to employment in civilian life. The Western Regional Technical Training Center served as host to 13 current and previous military personnel. The group gathered to participate in the Hyundai's first Bronze Level training course, Hyundai Technician Orientation. The class was dedicated to training military.

As is the case with many veterans, who are always at the ready, this group had gone over and above the required prerequisite web-based Technician Orientation. Many had already taken on several Silver Level Courses online. They confirmed that they are willing to do even more to land a job in a Hyundai Dealership.

continued on page 2



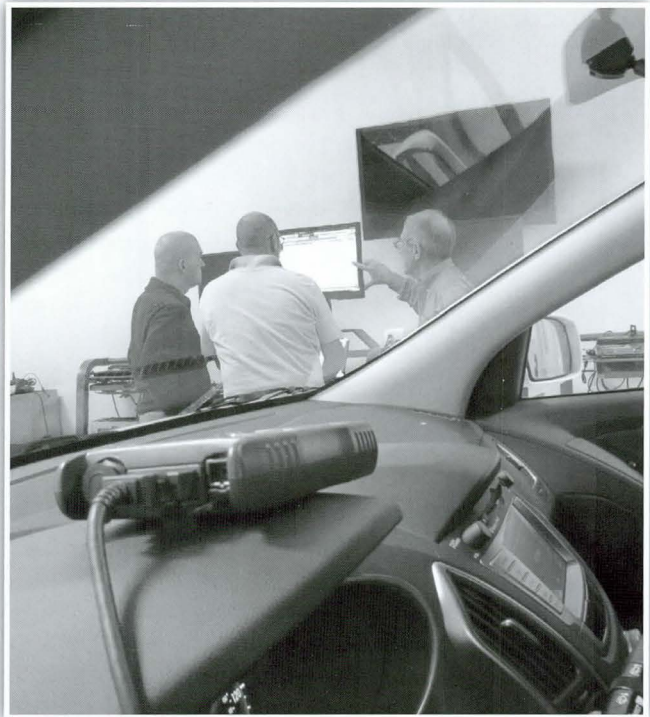
## Military Assistance Stepped Up

continued from page 1

The Western Region was the chosen location because it's home to Hyundai's Military Liaison, Robert Kortje, (see TechNet Times Volume 22, Issue 6) himself a former Marine who served 20 years. Robert heads up Hyundai's military initiative called the Veteran Employment Transition program – VET, for short. Though still in its earliest stages, the program has registered over 150 veterans on the HyundaiCareers.com dealer personnel recruiting website. Many have posted resumes and applications and are willing to relocate to a dealership looking for the attributes military training brings, such as: a team orientation, punctuality, discipline, flexibility, leadership skills, diversity and technology familiarity.

For our efforts, Hyundai was named a "Military Friendly Employer™" by *GI Jobs* magazine. We intend to continue building on the momentum Robert has established. This program aligns with Hyundai's overall goal of becoming the "best loved" car company in the world.

Your dealership can help by considering how a veteran might fit into your team. HyundaiCareers.com is a great resource for candidates for Technician, Service Advisor and Parts Counterperson job postings. If your Service Manager or Parts Manager has not registered on



Two veteran trainees listen intently as Technical Training Instructor Steve Taylor leads them in GDS operation.

the site, it's easy to do and worth the effort. A registration provides access to the prospects listed there and



In the Western Region Training Garage, veterans learn about Hyundai transmissions.



# New PDI Form Designed for the NC Santa Fe Now Available

The new Santa Fe PDI form has been loaded onto both Hyundai dealer.com and Hyundai techinfo.com. Please note that this form is slightly different than the existing PDI form currently used for Santa Fe Sport. Make sure your Technicians download and print out the correct form specific to the vehicle being inspected for PDI. All forms

have been updated to include a form that allows you to schedule follow up activity after your initial PDI. Use the graphics included here.

Also for every PDI, check the version date printed on the top of the form you are using. Always use the latest version.

Model	REVISION DATE					
	1	2	3	4	5	6
Accent	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
Azera	10/5/2012	10/19/2012	1/14/2013	3/29/2013		
Elantra Sedan/Coupe	10/5/2012	10/19/2012	11/2/2012	12/7/2012	1/14/2013	3/29/2013
Elantra GT	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
EQUUS	10/5/2012	10/19/2012	1/14/2013	3/29/2013		
Genesis Sedan	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
Genesis Coupe	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
Santa Fe	3/8/2013	3/20/2013	3/29/2013	4/19/2013		
Santa Fe Sport	10/5/2012	10/19/2012	1/14/2013	3/29/2013		
Sonata	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
Sonata Hybrid	10/5/2012	10/19/2012	3/29/2013			
Tucson	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	
Veloster	10/5/2012	10/19/2012	12/7/2012	1/14/2013	3/29/2013	

SANTA FE 4/19/2013 PAGE 1 OF 3

**HYUNDAI** Pre-Delivery Inspection

Santa Fe

VEHICLE IDENTIFICATION NUMBER

DEALER CODE STOCK NUMBER REPAIR ORDER NUMBER

Battery has been tested and confirmed at Port prior to Dealer delivery

**TAKE PORT BATTERY CHECK RESULTS LABEL FROM GLOVE BOX AND ATTACH HERE**

**SPECIAL ITEMS**

**SPECIAL ITEMS CHECK**

- Confirm that 2<sup>nd</sup> row seat folds and slides smoothly and quietly
- Remove engine under cover and check for leaks around engine oil pan area.
- Confirm that navigation unit is operational. Note that SD card may already be in its SD card slot under the navigation screen or it may need to be taken out from the sealed owner's manual packet located in the glove box and installed into the SD card slot.
- Remove the left and right side stay brackets to gain access to the rear mounting bolts for the Front Suspension Cross Member. Confirm tightening torque is between 115.7 – 130.2 lb-ft on the mounting bolts.

**INSPECTION ITEMS**

**NEW VEHICLE RECEIVING (WP&P, Section 2.1)**

It is important that Dealerships ensure vehicle quality at arrival by performing a thorough inspection

- Inspect interior and exterior for damage (scratch, dent, window left open)
- Confirm all options, accessories, manuals, keys and 2 keyless remote controls are present
- Document any issues on delivery paperwork, and date/time of driver signature. Report immediately per WP&P, Section 2.2

**A. PREPARATION (WP&P, Section 3)**

- Check Hyundai Web DCS for any open campaigns
- Activate Power connection, reinstall fuse box cover
- Remove Paint Protection Film and inspect exterior for scratches, dents and imperfections

**B. PRE-TEST DRIVE**

- Adjust Tire Pressure (Set to label pressure + 2 PSI)
- Confirm pop up message "Blue Link active but not registered. Press the Blue Link button for help" is shown on screen once vehicle is turned ON (On Blue Link equipped vehicles)
- Spare \_\_\_\_\_ LF \_\_\_\_\_ RF \_\_\_\_\_ RR \_\_\_\_\_ LR \_\_\_\_\_

Check the following for proper operation

- Driver and passenger seat belts and adjusters
- 2<sup>nd</sup> and 3<sup>rd</sup> row seats, seat belts, and adjusters
- Driver's seat belt, height adjuster and warning chime
- Brake pedal
- Headlights
- Dash lights / warning lights
- Turn signals
- Tail / brake lights
- Back up lights
- Emergency flashers
- Remote controls / keys / fobs
- Pre-set 1 station each for AM, FM and XM
- AM \_\_\_\_\_ FM \_\_\_\_\_ XM \_\_\_\_\_
- Accessory power outlet / 115V power outlet

**C. TEST DRIVE**

- Engine Operation / Performance
- Idle quality
- Acceleration
- Cooling
- Brake Operation
- Pull / vibration / noise
- Parking brake

SANTA FE 4/19/2013 PAGE 3 OF 3

**HYUNDAI** Pre-Delivery Inspection Completed

Santa Fe

**KEEP THIS SHEET ON THE DRIVER SIDE DASHBOARD**

VEHICLE STOCK NUMBER

PDI COMPLETION DATE

Signature / Date

**DEALER INVENTORY INSPECTION EVERY 30 DAYS**

- Start and run engine 15 minutes @ 1200-1500 RPM (Accessories OFF)
- Interior Inspection: Clean and Undamaged
  - Carpet: No dirt, stains or damage
  - Door panels: No dirt, stains or damage
  - Other Trim: Fit, finish, no dirt, stains or damage
- Exterior Inspection: Clean and Undamaged
  - Paint: Clean, no fallout (bird droppings) or contamination
  - Exterior Panels: No dents, scratches or discoloration
  - Wheel and tires: Inflated, clean, undamaged
- At 30 days, move vehicle to rotate tires
- At 30 days, check Blue Link connection
- At 90 days, test battery, file print out

30 Days Signature / Date

60 Days Signature / Date

90 Days Signature / Date

120 Days Signature / Date



# Fix it Right Online Tutorial Contents

Fix It Right Section at HMAService.com provides a wide variety of short instructional tutorials covering dozens of topics. Access and navigation are easy. The process only requires three steps:

1. Click on the Fix It Right logo at the lower left of the HMAService.com welcome screen after logging in.
2. An index appears listing the full offering under each system. You can search this index for model and year to refine your search or just click the system listed in the index to expand the listing and display the various titles covering that system. An example of the index screen is shown at the top of the following page.
3. Click on the title to launch your selected Fix It Right tutorial.

The screenshot shows the HMAService.com website. The top navigation bar includes links for Home, Detail Search, Vehicle Info, Site Requirements, Contact Us, Links Page, Help, and LogOut. Below the navigation bar, there are four main menu categories: Service Information, Technical Training, Diagnostic Tools, and Tools & Equipment. A large banner for 'Hyundai Motor America Service Information' is displayed. The main content area is divided into several sections: Service News (with a list of recent updates and a 'More >' link), DCS (Diagnostic Campaign System) with a list of campaigns and a 'More >' link, TSB (Technical Service Bulletin) with a list of bulletins and a 'More >' link, Campaign (with a list of campaigns and a 'More >' link), and TechNet (with a list of technical notes and a 'More >' link). On the right side, there are buttons for 'Pre-Delivery Inspection Forms', 'Parts Accessory Weight', 'GDS Support', 'GDS Notice', 'GDS Tips', and 'Smart Key'. At the bottom right, the 'Fix It Right' logo is circled in blue.

Below is the listing of the titles available in the Fix It Right feature:

## Automatic Transaxle

**Stall Testing** – Defines procedures, provides stall tests specifications for various models and refers to a TSB on the topic

**PO708** – Covers “Transaxle Range Switch Current High” DTC diagnostic procedures and lists related TSBs

**MIL and Brake Light on** – Outlines procedures for Entourage MIL and Brake Light illuminated and/or DTC P0722. Refers to condition on other models as well.

**Adaptive Learning** – Defines and summarizes conditions and procedures for Hyundai Transaxle Control Modules (TCM) and Powertrain Control Modules (PCM)

## Body Electrical

**Voltage (DVOM)** – Explains how to test voltage with a digital volt meter

**Tucson Parking Lamps** – Discusses the fusing for the Tucson Parking Lamps and its connection to the I/P Junction Box.

**Tucson Battery Discharge** – Summarizes TSB 07-90-007 for a 2006 & 2007 Tucson Battery Discharge Condition

**Sonata Parking Lamps** – Indicates proper routing to test circuits.



The screenshot shows the Hyundai Fix It Right online tutorial index window. At the top, there is a navigation bar with links for Home, Detail Search, Vehicle Info, Site Requirements, Contact Us, Links Page, Help, and LogOut. Below this is a secondary navigation bar with categories: Service Information, Technical Training, Diagnostic Tools, and Tools & Equipment. Under Service Information, there are sub-links for New Items, Shop, ETM, DTC, TSB, Fix It Right, Symptom, Replace, Component, ECU Upgrade, Campaign, OBD-II, DCS, and OM. The main interface includes a search area with 'Model', 'Year', and 'or Enter Vin#' fields, and a 'go' button. A left sidebar lists various vehicle systems with their respective counts, such as 'Automatic Transaxle (4)', 'Body Electrical System (21)', 'Brake System (2)', 'Emissions Control System (2)', 'Engine Electrical System (11)', 'Engine Mechanical System (8)', 'Fuel System (15)', 'General Information (14)', 'Heating, Ventilation and Air Conditioning (4)', 'Hybrid Control System (1)', 'Restraints (3)', 'Steering System (4)', and 'Suspension System (2)'. The main content area is titled 'Service Information Tips' and includes a 'MISSING GRAPHICS? How To Fix Them...' section. This section contains two images: one showing a missing icon (a red square, green circle, and blue triangle) and another showing a red X icon. Text explains that the first icon indicates an SVG image on a computer that does not have the SVG Viewer Plug-in, and the second icon indicates a missing graphic. The page also includes a 'Popup Viewer' button in the top right corner.

Fix It Right Online Tutorial Index Window

**Seat Heater Module Location** – Describes in detail the Seat Heater Module location on a 2009-10 Sonata

**Santa Fe Auto Temp Sensor** – Details proper diagnosis and repair of a 2007 Santa Fe Inaccurate Ambient Temperature Sensor according to TSB 07-90-001

**Resistance (DVOM)** – Explains how to test resistance with a digital volt meter

**Programming (MC) Remotes** – How to use the GDS to save transmitter codes on remotes

**Power Door Locks Inoperative** – Details conditions and diagnostic information from TSB 10-01-017

**Parasitic Draw** – Describes parasitic draw and outlines diagnostic procedures for it

**Pairing a Bluetooth Phone** – Describes method for pairing a phone to a port installed Bluetooth system

**No AM Radio Reception** – On a 2010 Tucson, recommends installation of helical antenna

**Horn Answer Back Logic Update** – Highlights TSB 09-BE-014 for this condition on a 2007-08 Entourage

**GDS Flight Record** – Describes how to perform a flight record using the GDS

**Entourage Sliding Doors** – Provides an interactive wiring diagram for troubleshooting the power sliding doors on the Entourage.

**Entourage Crank No Start** – Gives Testing and repair procedures for a 2007 Entourage no crank condition

**Bluetooth Quick Reference** – Describes port installed Bluetooth system

**BCM Controlled Electrical Systems** – Electrical System diagnostic tips

**Battery Drain - Codes B1602 & B1603** – Lists control Modules that can set these codes

**Amperage (DVOM)** – Explains how to test amperage with a digital volt meter

### Brake System

**ESC Variant Coding** – Describes service protocol for components requiring variant coding

**Engine Lacks Power, ESC Light Flashes** – Discusses how tire mounting may affect this condition.

### Emissions Control System

**Oil Control Valve Operation & Diagnosis** – Suggests when the Cam Phaser actuation test should be performed with the GDS.

**Oil Control Valve** – Describes OCV operation and give repair information for related DTCs.

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## Fix it Right Online Tutorial Contents

continued from page 5

### Engine Electrical System

*No Cruise Control* – For diagnosing Vehicles with Manual Transmission and no Cruise Control Engagement

*Genesis EPMS* – Details the Electrical Power Management System features and operation

*Cruise Control Resume Button Functionality* – Explains operation procedures for the Cruise control buttons

*Battery Testing Midtronics* – Shows how to use the Midtronics Battery Tester

### Engine Mechanical System

*Vacuum Testing* – Offers a series of videos demonstrating various aspects of vacuum testing

*Tucson Engine Cover* – Indicates which packages come equipped with a cover and how to recognize them

*Thermostat Housing* – Offers tips for replacing the Thermostat housing

*Hard Start, Rough Idle* – Gives advice for conditions on Throttle Body – Sonata (NF), Santa Fe (CM), Azera (TG), Veracruz (EN), Entourage (EP), Genesis (BH / BK).

*Engine Leak-Down Test* – Reviews steps for performing a Lean Down test

*Engine Compression* – Reviews steps for performing a Lean Down test

### Fuel System

*Resetting Fuel Trim Adaption* – Explains the GDS procedure used after a fuel trim adjustment

*Readiness Monitors* – OBD-II Drive Cycle – States the procedure is to be performed in the event the Readiness Monitors are not set during a State Emissions test

*Fuel Quality Testing* – Introduces the BG fuel kits and its test procedures

*Extended Crank - Hard Start* – Tips for this condition on a 2008 HD Elantra ETC Initialization

*ECM-PCM Software Updates* – Lists model applications for software updates up through 2011

*DTC P061B and P161B* – Reviews engines and conditions where these codes may occur

*Adaptive Learning* – Offers a comprehensive discussion about Adaptive Learning

*VIN Decoder* – Has various versions of the VIN Decoder guides.

*Techline Repository* – Explains how to upload information to the Techline Repository

*GDS-Fault Code Searching* – Shows how to search for fault codes on the GDS

*GDS Users Manual Location* – How to find the GDS User's Manual on the GDS

*GDS Firmware Update* – Indicates where to look on the GDS to find VCI or TPMS module firmware updates

*Engine Start-Stop Button* – Describes Start-Stop Button function and operation

*Bluetooth Language Selection* – Reviews Voice Recognition Language Selection on a 2010 Genesis Coupe

*Bluetooth Installation* – Lists harness connections and other general information for Port Installed Bluetooth systems.

### Heating, Ventilation and Air Conditioning

*Genesis (BH) AC Compressor Actuation Test* – Clarifies terminology on GDS used for the Genesis AC compressor actuation test

*FATC Fahrenheit-Centigrade Change* – Outlines Procedure to change reading from Fully Auto Temp Control, F° to C°

*Defogger Logic* – Describes AC system logic used to minimize fogging and how to reset the logic.

### Hybrid Control System

*HEV HPCU Inter-Lock Circuit Connector Installation* – Shows detailed explanation of the connector installation

### Restraints

*PODS Reset* – Explains procedure when B1489 sets after not performing the PODS RESET

*Front Impact Sensors* – Show diagnosis for B1327 and B1332 on a 2007 Santa Fe.

*Azera PODS* – System description and correct connector location for Passive Occupant Detection Sensor

### Steering System -

*2012 Azera (HG)* – Service Campaign - Alignment & Vehicle Tracking – Shows proper camber adjusting bolt installation and alignment procedure.

*Steering Drift* – Explains diagnosis and repair of drift condition

*Power Steering Whine Noise* – Emphasizes content of TSB 08-ST-001

*Elantra (HD & FD) SAS Calibration* – Defines SAS calibration procedure based on production dates.

### Suspension System

*TPMS Warning Lamp* – Electromagnetic Interference – List external conditions that may influence the TPMS indicator lamp

*TPMS GDS Tool* – Offers a series of videos demonstrating various aspects of TPMS tool use



# 2013 Sonata HVAC Fan Speed Revision For Voice Recognition

If the HVAC fan speed is at 4 bars or greater (fan speed ranges from 1~8 bars) and the PTT (Push-to-Talk) button is pressed to initiate a Voice Recognition session, a Bluetooth-connected call (incoming or outgoing) is initiated, or a Blue Link button is pressed, the HVAC fan speed will automatically slow to speed 4 during the Voice Recognition, Bluetooth, or Blue Link session. Upon completion of the VR, Bluetooth, or Blue Link session, the fan speed will resume to the previous setting.

## APPLICABLE VEHICLES:

2013 YF and YF-HEV equipped with Navigation, and FATC(Fully Automatic Temperature Control) produced on or after November 16, 2012.

## PART INFORMATION:

Part Description	Old Part Number	New Part Number
YF-Head Unit Assy -AVN	96560-3Q500	96560-3Q501
YF-Control Assy -Heater	97250-3Q200BLH	97250-3Q201BLH
YF-HEV - Head Unit Assy -AVN	96560-4R7004X 96560-4R7054X 96560-4R7064X	No Change
YF-HEV - Control Assy - Heater	97250-4RDB2BLH	97250-4RDB3BLH

**NOTE: Combining new and old parts will only affect operation of the new software logic (reduction of fan speed during Voice Recognition, Bluetooth, or Blue Link session). This does not affect or change any other functions or operations.**

## WARRANTY INFORMATION:

Normal warranty applies



Fan speed before Voice Recognition / Bluetooth / Blue Link session (max speed – 8 bars)



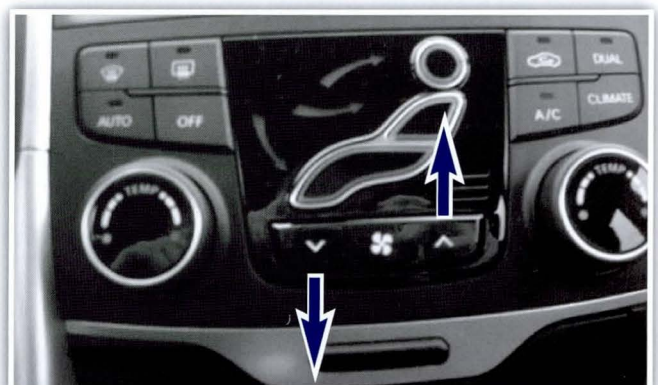
Fan speed during Voice Recognition / Bluetooth / Blue Link session (half speed – 4 bars)



Fan speed after Voice Recognition / Bluetooth / Blue Link session (max speed – 8 bars)

**NOTE: If the fan speed was reduced due to a Bluetooth call, note that after two minutes the fan will automatically return to its previous fan speed setting if the Bluetooth call/Blue Link session is still active.**

**NOTE: The reduction in fan speed can be manually overridden by pressing the fan UP or DOWN button on the FATC controller during Voice Recognition/ Bluetooth/Blue Link session.**





# Fix-It-Right

## AUTOMATIC TRANSAXLE HARSH AND/OR DELAYED UPSHIFT – GDS ANALYSIS

This article supersedes TSB 13-AT-005 to revise the Op Code

### DESCRIPTION:

This procedure uses the GDS to analyze shift performance for the 2007–2010 Elantra Sedan and 2009–2012 Elantra Touring.

### APPLICABLE VEHICLES:

Model Years	Model
2007~10	Elantra (HD)
2009~12	Elantra Touring (FD)

### WARRANTY INFORMATION – No Trouble Found (NTF):

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL P/N	NATURE CODE	CAUSE CODE
2007–10 Elantra Sedan 2009–12 Elantra Touring	45000RQ0	GDS Operation	0.3	00268 See Parts Catalog	N26	C11

### WARRANTY INFORMATION – No Trouble Found (NTF):

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL P/N	NATURE CODE	CAUSE CODE
2007–10 Elantra Sedan 2009–12 Elantra Touring	45000R00	Replace auto transaxle	4.0	00268 See Parts Catalog	N26	C11
	45000RQ0	GDS Operation	0.3		N26	C11

### SERVICE PROCEDURE:

1. Check the ATF level when the engine is idling in “N” according to TSB 06-40-016. Adjust the ATF level as needed.
2. Reset and relearn the adaptive values according to TSB 12-AT-017.
3. Compare to a similar model and year vehicle. If the shift delay is:
  - Same as comparison vehicle: Return the vehicle to the customer
  - Longer than the comparison vehicle, continue with the diagnosis.

4. Attach the GDS and check for Diagnostic Trouble Codes in both the “Engine” and “Automatic Transaxle” menu. If DTC are found, repair according to the appropriate TSB or shop manual.
5. Attach the GDS and select the following:
  - VIN and “A/T”
  - “Current Data”
    - ▶ Shift position
    - ▶ Pressure Control Solenoid A duty
    - ▶ Pressure Control Solenoid B duty
    - ▶ Pressure Control Solenoid C duty
    - ▶ On/off solenoid duty



**CAUTION: Ask an assistant to drive the vehicle as you monitor the GDS.**

6. Drive the vehicle and verify the condition:

- Accelerate the vehicle and shift from 1-2-3-4 at 25 – 50% throttle (TPS).

- Select “Record” (on top right of screen)
- Select “PC Record” (on left of screen) and save the file.

## REVIEW THE GDS DATA:

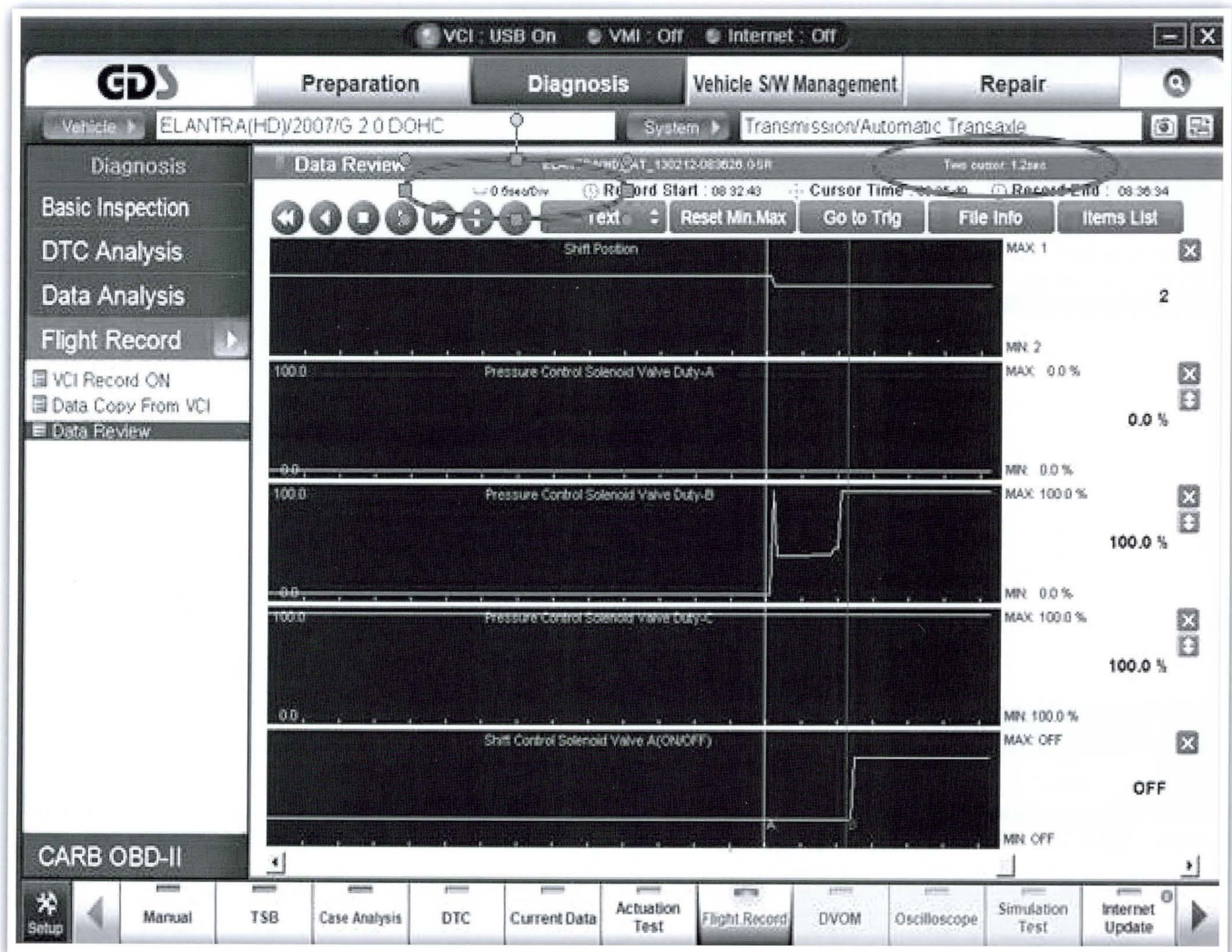
### 1 – 2 UPSHIFT:

Open the GDS program and select:

- VIN and “A/T”
- “Flight Record” and “Data Review”
- Select “Items List” (top right of screen) and select: “Shift Position”, “Pressure control solenoids A, B & C” and “On/off solenoid”.
- Click the “+” or “-” buttons to choose 0.5 sec./Div. or less.

- Move the cursor to the start of the shift and “Left click”.
- Move the cursor to the end of the shift and “Right click”.
- Read the Pressure Control Solenoid B elapsed time at the top right of the screen. If the 1-2 shift requires more than 2.0 seconds, replace the transaxle.

**NOTE: The Solenoid B elapsed time is important; the shape of the graph is not.**



continued on page 10



## Automatic Transaxle Harsh and/or Delayed Upshift – GDS Analysis

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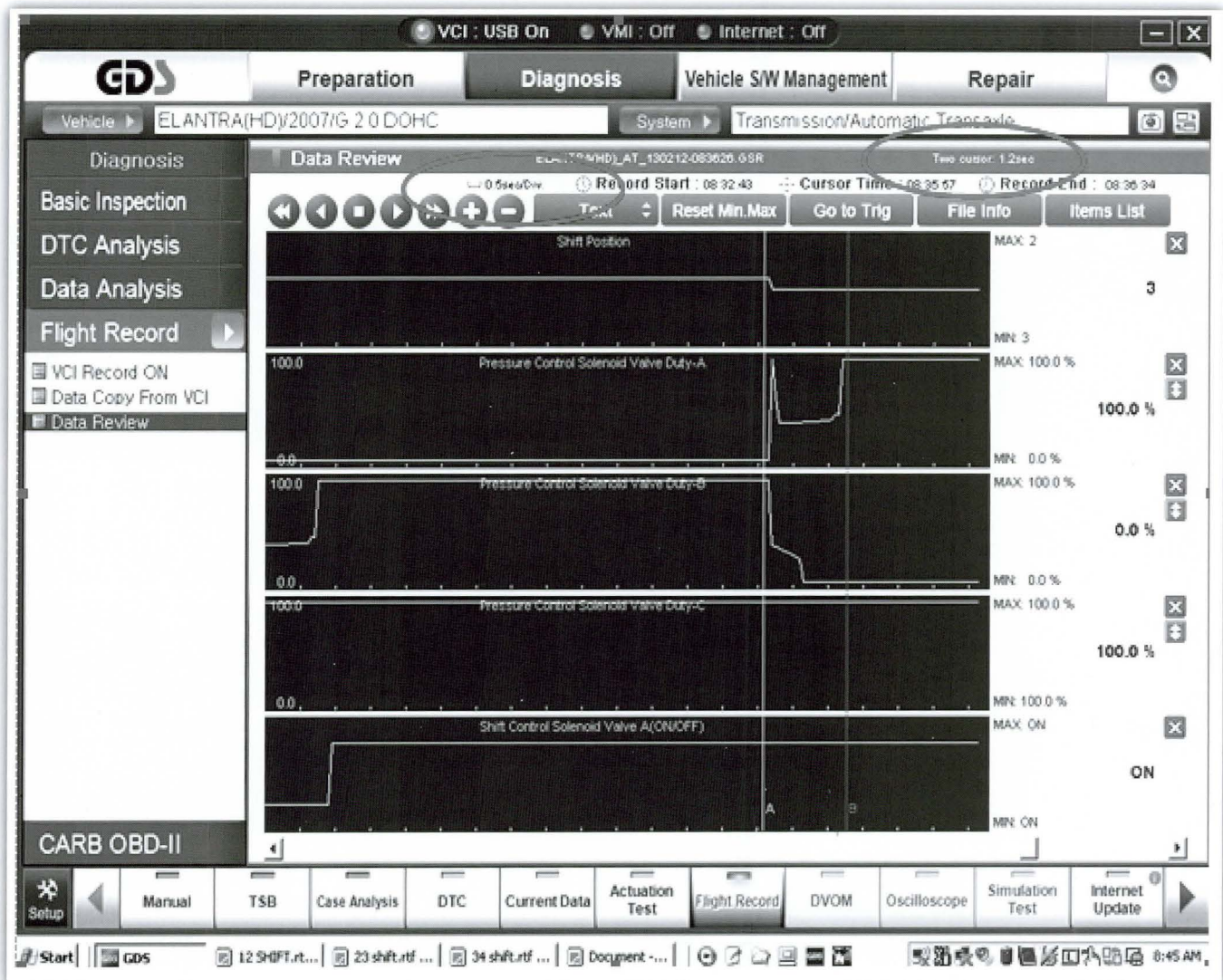
### 2-3 UPSHIFT:

Open the GDS program and select:

- VIN and “A/T”
- “Flight Record” and “Data Review”
- Select “Items List” (top right of screen) and select: “Shift Position”, “Pressure control solenoids A, B & C” and “On/off solenoid”.
- Click the “+” or “-” buttons to choose 0.5 sec./Div. or less.

- Move the cursor to the start of the shift and “Left click”.
- Move the cursor to the end of the shift and “Right click”.
- Read the Pressure Control Solenoid A elapsed time at the top right of the screen. If the 2-3 shift requires more than 2.0 seconds, replace the transaxle.

**NOTE: The Solenoid A elapsed time is important; the shape of the graph is not.**





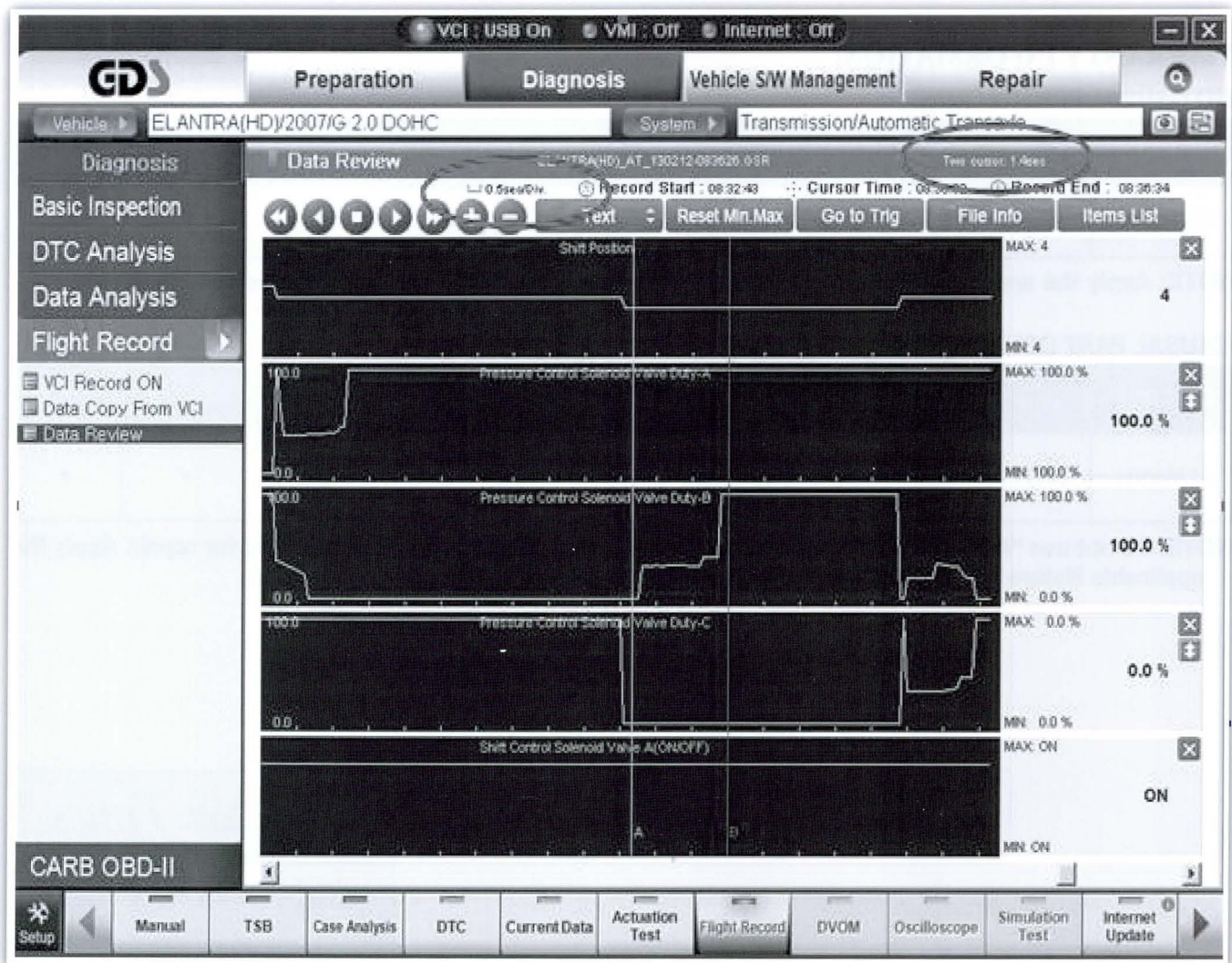
### 3-4 UPSHIFT:

Open the GDS program and select:

- VIN and “A/T”
- “Flight Record” and “Data Review”
- Select “Items List” (top right of screen) and select: “Shift Position, Pressure control solenoids A, B & C and On/off solenoid.
- Click the “+” or “-” buttons to choose 0.5 sec./Div. or less.

- Move the cursor to the start of the shift and “Left click”.
- Move the cursor to the end of the shift and “Right click”.
- Read the Pressure Control Solenoid B elapsed time at the top right of the screen. If the 3-4 shift requires more than 2.0 seconds, replace the transaxle.

**NOTE: The Solenoid B elapsed time is important; the shape of the graph is not.**





# A/C Refrigerant Recharge Only Warranty Claim Guideline

For service repairs requiring A/C refrigerant recovery & charging use the following information when filing a warranty claim:

The non part code “ACGAS00000” must be used for the causal part whenever Op Code 09760A00 (A/C REFRIGERANT RECOVERY & CHARGING) is claimed and the following apply:

- No cause was determined.
- No parts were replaced, other than refrigerant charging.
- Only A/C refrigerant recover & charging procedure were done.

**NOTE: If the actual cause can be determined, then the applicable causal part number should be used.**

## WARRANTY INFORMATION:

### NO CAUSAL PARTS FOUND

OP CODE	OPERATION	OP TIME	CAUSAL P/N	NATURE CODE	CAUSE CODE
09760A00	A/C REFRIGERANT RECOVERY & CHARGING	0.5	ACGAS00000	*	*

**NOTE: Apply the applicable Nature and Cause Codes according to the results of the vehicle diagnosis.**

### CAUSAL PART DETERMINED

OP CODE	OPERATION	OP TIME	CAUSAL P/N	NATURE CODE	CAUSE CODE
09760A00	A/C REFRIGERANT RECOVERY & CHARGING	0.5	Use Applicable Causal Part	*	*

**NOTE: Do not use “ACGAS00000” as Causal P/N if suspect components were replaced for repair. Apply the applicable Nature and Cause Codes according to the results of the vehicle diagnosis.**

## TECHNET TIDBIT

When HTSS brings up links for your review, please review **ALL** links. Occasionally, technicians indicate that there is not linked information when they have not explored all links.

## TechNet Times

Volume 23 Issue 3

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TechNet Times is published monthly by Hyundai Motor America's National Service Training & Support Department for Hyundai Dealership Technicians. The subjects covered in this publication are often one of a kind items, but they may help you to solve similar incidents. In all cases, the diagnostic procedures recommended in the Shop Manuals should always be performed first.

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