

# **Technical Service Bulletin**

	GROUP	NUMBER			
	CAMPAIGN	14-01-022			
5.	DATE	MODEL(S)			
	JUNE 2014	ALL 2014 KOREA			
		BUILT VEHICLES			

SUBJECT:

2014MY OWNER'S HANDBOOK MISPRINT (CUSTOMER NOTIFICATION # 704)

#### \* IMPORTANT

# \*\*\*\*\*DEALER STOCK ONLY\*\*\*\*\*

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

**Description:** Certain vehicles manufactured in Korea may have been issued incorrect "2014 Owner's Handbook & Warranty Information" manuals. Retailed customers were mailed replacement owner's handbook. This bulletin describes the procedure to replace the owner's handbook for Dealer Stock vehicles.

## \* IMPORTANT

A listing of vehicles for Customer Notification #704 is located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING – DEALER STOCK</u>.

**Applicable Vehicles:** Korea built vehicles produced from December 15, 2013 through February 15, 2014 (All vehicles) and Equus (VI) produced from December 15, 2013 through April 28, 2014.

#### Parts Information:

A set of Owner's Handbooks will be sent to each dealer. Additional Handbooks can be ordered through your facing PDC.

Part Number	Before	After	
NAALL-EQUUS	Print Date <u>11/19/2013</u> for Equus (VI)	Print Date <u>5/08/2014</u> for Equus (VI)	
NAALL-ALL14	Print Date <u>11/19/2013</u> for all Korea Built Vehicles	Print Date <u>5/08/2014</u> for all Korea Built vehicles	

## Warranty Information:

Model	Op. Code	Operation	Op. Time
ALL Korea Built Vehicles	HANDBK14	Replacement of 2014MY Handbook	*Sublet

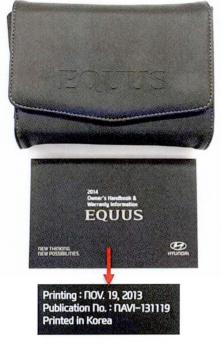
NOTE: Submit Claim on Campaign Claim Entry Screen

NOTE: Sublet amount of \$5.00 will be paid on every approved claim.

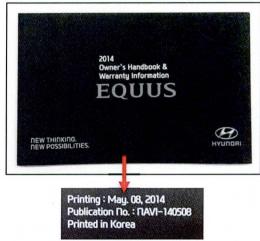
Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

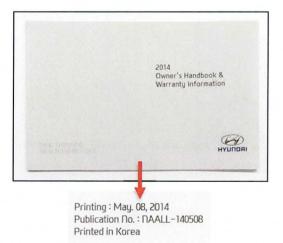
#### Service Procedure:

 Open the glove box Material Package and remove the existing 2014MY Owner's Handbook & Warranty Information manual with a printing date of <u>11/19/2013</u> shown on the back of the manual.



2. Replace with a new 2014MY Owner's Handbook & Warranty Information manual with a printing date of <u>5/08/2014</u> shown on the back of the manual.





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