



## Certified Service

Date: 6/27/2014

Ref. number: Parts / Process and Policy / G\_0000194661

Subject: Ignition Switch Kit and Cruze Half Shaft Shipment Estimator – Weeks of June 30th and July 7th

To: Chevrolet, Buick, GMC, and Cadillac Dealers

In response to Dealer feedback, each Friday we will provide estimated order ship dates for ignition switch / lock cylinder repair kits and for Cruze half shafts based upon the date of initial order entry. This information can be used to help you plan customer appointments to have the repair completed.

### Ignition Switch Orders

Orders Entered			Estimated Shipping Week
<b>Chevrolet Cobalt, Chevrolet HHR</b>	<b>Pontiac Pursuit, Pontiac Solstice, Pontiac G5, Saturn Sky</b>	<b>Saturn ION</b>	
On or before May 21	On or before May 13	On or before June 23	Week of June 30th
On or before June 1	On or before May 19	On or Before June 30	Week of July 7th

To help Dealers determine what ignition switch orders have placed since the April 16 offline order process was implemented, a report is available on [GMProgramInfo.com](http://GMProgramInfo.com) that provides a listing of the ignition switch orders we have received. The report includes:

- Date of order entry
- Part number
- Dealer entered control number
- The VIN associated with the order

The report does NOT include any SPAC cases that may have been created. This report is posted on the CCA tab within [GMProgramInfo.com](http://GMProgramInfo.com), under the 'Reports & Recognition' menu.

### Cruze Half Shaft Orders

Orders Entered		Estimated Shipping Week
<b>Cruze Half Shaft Automatic Transmission</b>	<b>Cruze Half Shaft Manual Transmission</b>	
On or before April 24	On or before June 23	Week of June 30th
On or before May 22	On or before June 30	Week of July 7th

Message Attachment(s):

[06-27-14 Copy of this message G\\_0000194661 - Ignition Switch Kit and Cruze Half Shaft Shipment Estimator Weeks June 30th and July 7th.pdf](#) Acrobat PDF (17.13KB)

Contact name: District Manager Aftersales (DMA) or District Manager Sales and Aftersales Combined (DMC)

E-Mail:

Department: Parts - Customer Care & Aftersales WHQ

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, Parts & Service Director, Parts Manager, Service Manager

Archives: 7/27/2014

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