

Date: 9/12/2014 Ref. number: Parts / Process and Policy / G\_0000199518

Subject: Cruze Half Shaft and CTS Wiper Module Shipment Estimator - Weeks of September 15th and September

22nc

To: Chevrolet, Buick, GMC, and Cadillac Dealers

In response to Dealer feedback, each Friday we will provide estimated order ship dates for Cruze Half Shafts and CTS Wiper Modules based upon the date of initial order entry. This information can be used to help you plan customer appointments to have the repair completed.

## **Cruze Half Shaft Orders**

Orders Entered		Estimated Shipping Week
Cruze Half shaft Automatic Transmission	Cruze Half shaft Manual Transmission	
On or before Sept 14	On or before Sept 14	Week of September 15 <sup>th</sup>
On or before Sept 21	On or before Sept 21	Week of September 22 <sup>nd</sup>

## **CTS Wiper Module Orders**

Orders Entered	Estimated Shipping Week
CTS Wiper Module Part # 22773541	
On or before Sept 3	Week of September 15 <sup>th</sup>
On or before Sept 21	Week of September 22 <sup>nd</sup>

Message Attachment(s):

209-12-14 Copy of this message G 0000199518 - Shipment Estimator for weeks of Sept. 15th and 22nd for Cruze Haft Shafts and CTS Wiper Module.pdf Acrobat PDF (14.18KB)

Contact name: District Manager Aftersales (DMA) or E-Mail:

District Manager Sales and Aftersales

Combined (DMC)

Department: Parts - Customer Care & Aftersales Phone:

WHQ

Intended roles: Dealer, Dealer Principal, General Manager, Parts & Service Director, Parts Manager, Service Manager

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