



Certified Service

Date: 11/12/2014

Ref. number: Parts / Action - Special Return / G_0000204475

Subject: Special Return - Hood Striker Part #96688513

To: Chevrolet, Buick, GMC, and Cadillac Dealers

DESCRIPTION:

Please return all service inventory of hood striker GM part #96688513. All date codes.

EFFECTIVE DATE:

Immediately through February 12, 2015

ORDER INPUT:

For replacement parts please order GM Part #94534170.

GENERAL INFORMATION:

Mail, email or fax a separate PC659 Application for each return to your Administrative PDC and indicate:

1. Type of return - check "12"
2. Comments column - "reference GlobalConnect Action Return message number G_0000204475"

Message Attachment(s):

 [PC659.pdf](#) Acrobat PDF (129.1KB)

 [11-12-14 Copy of this message G_0000204475 - Special Return - Hood Striker Part No. 96688513.pdf](#) Acrobat PDF (12.16KB)

Contact name: Bruce English

E-Mail: bruce.a.english@gm.com

Department: Parts - Customer Care & Aftersales WHO

Phone: 810-606-4351

Intended roles: Parts Manager, Service Manager

Archives: 12/12/2014

Expires: 11/12/2020