

//ALL 09/05/2013 to 10/31/2013  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: September 5, 2013  
SUBJECT: Service Campaign TQ3 - 2011 Genesis Sedan and Equus DIS  
Navigation System Map Update Installation Procedure (TSB# 13-01-036)

Hyundai Motor America is conducting a Service Campaign to update the DIS navigation system map on certain 2011 Model Year Genesis Sedan and Equus vehicles. Service Campaign TQ3 provides a procedure to update the map of the DIS navigation system.

In order to identify only those vehicles affected by Service Campaign TQ3, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TQ3.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #13-01-036 will be available on HMAService.com on September 05, 2013. It contains instructions on performing the service procedure and submitting the campaign claim.

Two sets of 6 discs containing the update software began shipping to all affected dealers on September 03, 2013 in mailers labeled with campaign TQ3.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.