

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: May 19, 2014
SUBJECT: **Op Code Addition: Service Campaign TP3 - Rear Lower
Control Arms Replacement - TSB# 14-01-019**

Effective May 19, 2014, Hyundai Motor America is adding additional Op Codes for bolt, washer, and nut replacement for Service Campaign TP3 - Sonata, Sonata Hybrid and Azera Rear Lower Control Arms Replacement.

In order to identify only those vehicles affected by Service Campaign TP3, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TP3.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: UNCOMPLETED CAMPAIGN VIN LIST - RETAILED or DEALER STOCK.

TSB #14-01-019 for Service Campaign TP3 is available on HMAService.com as of May 19, 2014. It contains instructions on performing the service and submitting the service campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Service Campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA