

//ALL 12/19/2014 to 01/12/2015
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 12/19/14
SUBJECT: Service Campaign TW2 - 2014-15 Equus Rear Center
Armrest Lid Replacement (TSB# 14-01-062) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to replace the rear center console armrest lid on certain dealer stock 2014-15 Model Year Equus vehicles. Service Campaign TW2 provides a procedure to replace the rear center console armrest lid.

In order to identify only those vehicles affected by Service Campaign TW2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TW2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #14-01-062 is available on Hyundai's Website as of December 19, 2014. It contains instructions on performing the service and submitting the campaign claim.

A shipment of rear armrest lid covers began shipping on December 19th to affected dealers with Equus vehicles in stock. Additional rear armrest lid can be ordered using number parts ordering procedure with vehicle VIN. Please be aware that these parts are marked as non-returnable.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA