



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 18, 2014

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming Service Action 45D8
Front Assist Software
2015 MY Jetta

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Upcoming Service Action 45D8

We would like to inform you of an upcoming service action. Please refer to the attached Campaign Data Sheet for additional information.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection

Attachment: Campaign Data Sheet (1)



CAMPAIGN DATA SHEET

CAMPAIGN TYPE		Service Action	
SAGA CODE		45D8	
MARKET(S)		United States and Canada	
AFFECTED VEHICLES		2015 MY Jetta	
TOPIC		Front Assist Software	
PROBLEM DESCRIPTION		In some vehicles, the Front Assist distance and advance warning indicators do not function as intended.	
CORRECTIVE ACTION		Update Distance Regulation Control Module Software	
CUSTOMER NOTIFICATION DATE		In January 2015	
ELSA VISIBILITY DATE		On or about December 19, 2014	
VIM VISIBILITY DATE		On or about December 19, 2014	
VEHICLE COUNT	TOTAL AFFECTED	USA: Approximately 241	CANADA: Approximately 1,435
	DEALER INVENTORY	USA: Approximately 175	CANADA: Approximately 1,065
	CPO INVENTORY	NONE	
APPROXIMATE REPAIR TIME		Up to 40 TU	
SPECIAL TOOLS NEEDED?		SEE WORK PROCEDURE INSTRUCTIONS	
PARTS REQUIRED		NONE	
INITIAL PARTS ALLOCATION DATE		NONE – Software update only	
TECHNICIAN TRAINING REQUIRED?		SEE WORK PROCEDURE INSTRUCTIONS	
EXPIRATION DATE		December 31, <u>2016</u>	

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.