



Service Bulletin

File in Section: -

Bulletin No.: PI0369B

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Frame Labels Visible from Outside of Vehicle

Models: 2011-2013 Chevrolet Silverado 2500/3500 Series
2011-2013 GMC Sierra 2500/3500 Series

This PI is being revised to add the 2013 model year. Please discard PI0369A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment on disliking the appearance of the white labels that are visible on the frame.

Recommendation/Instructions





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The frame labels are only required during the manufacturing process and can be removed during pre-delivery inspection (PDI). There are two labels on the frame: the left front label (1) visible underneath the driver's door and the right front label (2) visible through the wheelhouse. Use care when removing the labels to prevent damage to the wax coating on the frame. Use a plastic trim tool to lift up on the edge and then pull the label off. The time required for this is included in the PDI base time.