

## PROFI Dealer Outbound Information Request Form

<b>MY(s) Affected:</b>	2015-2016	<b>Issue ID #</b>	2016-012	<b>Date:</b>	6/16/2016
<b>Vehicle Model(s):</b>	Jetta	<b>Photos (if applicable):</b>			
<b>VIN Range (if applicable):</b>	FM300481 and on				
<b>Engine Code(s):</b>	N/A				
<b>Gearbox (Manual / Automatic):</b>	N/A				
<b>Issue Description / Symptom:</b>					
Sunroof binding / sunroof pinch protection activating without obstruction.					
<b>Workshop Problem Validation Procedure:</b>					
Verify if complaint can be duplicated and note the conditions at the time (e.g. temperature, humidity, location of vehicle (direct sun or shade), length of time glass open before concern occurs).					
<b>Required Actions:</b>		<b>VWoA Contact Information:</b>			
If able to duplicate concern, hold vehicle and forward all information to the Profi Inbox with the subject line "2016-012 Jetta Sunroof." Vehicles are needed for on-car analysis.		<b>Requestor:</b>	Jeff Zimmerman		
		<b>E-mail:</b>	<a href="mailto:jeffrey.zimmerman@vw.com">jeffrey.zimmerman@vw.com</a>		
		<b>Phone Number:</b>	248-754-4340		
		<b>Alternative Contact:</b>	Kevin Lentzer		
		<b>E-mail:</b>	<a href="mailto:kevin.lentzer@vw.com">kevin.lentzer@vw.com</a>		
		<b>Phone Number:</b>	248-754-5901		