



Subarunet Announcement

To: All Subaru Dealers
From: Subaru of America, Inc.
Date: January 10, 2013

Subject: Subaru Service Program WQD-40: Front Catalytic Converter Replacement & Engine Control Module (ECM) Reprogramming

This Campaign applies to PZEV Legacy, Outback & Forester vehicles with motor vehicle registration in the following states:

2008MY: California, Connecticut, Maine, Massachusetts, New York, Pennsylvania, Rhode Island, and Vermont.

2009MY: California, Connecticut, Maine, Massachusetts, New York, Pennsylvania, Rhode Island, Vermont, New Jersey, Oregon and Washington.

Subaru of America, Inc. has determined that vehicles affected by this Service Program require front catalytic converter replacement and ECM reprogramming.

For vehicles affected by this Service Program, efficiency of the front catalytic converter may degrade over time. If the catalytic converter efficiency degrades beyond an acceptable level, the vehicle may be releasing air pollutants that exceed California standards. To correct this condition, it will be necessary to replace the front catalytic converter and reprogram the Engine Control Module software logic which improves management of the catalytic converter. This software change will not adversely affect fuel economy or performance of the vehicle.

Replacement parts and ECM reprogramming PAK files will not be available for all models at the time this Service Program is initially released. PAK files will be available in accordance with the schedule found on page 4 of the WQD-40 bulletin. Additionally, because this program affects a high volume of vehicles within the affected states, mailing of owner notification letters will be phased according to the following schedule. This schedule coincides with replacement part and PAK file availability.

Model Year	Vehicle Registration State	Vehicle	Transmission	Scheduled Date
2008	CA	Legacy & Outback	AT	1/14/13*
	CA	Legacy & Outback	MT	2/25/13
	CA	Forester	AT & MT	TBD
	Other CA Emission States			TBD
2009	CA	Legacy & Outback	AT	1/14/13*
	CA	Legacy & Outback	MT	2/25/13
	CA	Forester	AT & MT	TBD
	Other CA Emission States			TBD

* Included with the January version of SSMIII released to all dealers on 1/4/13.

Additional Information Concerning this Service Program:

- **Service Program Bulletin:** The WQD-40 bulletin will be posted on the Techinfo.Subaru.com website on 1/10/13. The Bulletin contains additional information concerning identification of affected vehicles, reprogramming procedures, and claim submission procedures.
- **Reprogramming software:** PAK files will be released in accordance with the schedule found on page 4 of the WQD-40 bulletin.

Thank you for your cooperation in this matter.
Subaru of America, Inc.