

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: January 13, 2015

Update: Subaru Recall Campaign: Front Passenger Air Bag Inflators WQP-51

- Regional recall number WQP-51 will supersede regional recall number WQM-49
- WQP-51 is a geographic expansion of WQM-49
- WQM-49 recall coverage will be expired in the system on January 14, 2015
- Any WQM-49 claims not yet submitted should be submitted as WQP-51 claims

On December 1, 2014, Subaru of America, Inc. (SOA) announced a limited regional recall of certain model year 2003-2005MY Subaru Legacy, Outback, and Baja vehicles, and certain 2004-2005MY Subaru Impreza (including WRX/STI) vehicles, that are currently or have ever been registered in the following areas of high absolute humidity: Florida, the counties of Georgia adjacent to Florida, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, as well as the coastal areas of Alabama, Louisiana, Mississippi and Texas. This is a geographic expansion of the current WQM-49 limited regional recall.

The air bag inflators in the front passenger air bags for these vehicles could be susceptible to rupture and the front passenger air bag could deploy abnormally in a crash. The cause of the potential for ruptured inflators and the influence of high absolute humidity are under investigation.

Owner Notification

Owner notification will occur on January 14, 2015. In addition to notification by postal mail, vehicle owners with a valid email address and MySubaru subscribers will be notified electronically. A copy of the owner notification letter will be included at the end of the WQP-51 campaign bulletin.

Retailer affected VIN Lists will be distributed by the Zone Offices. Retailers are requested to order parts to support scheduled customer service appointments.

Affected Vehicles

Not all vehicles within the following production date ranges are covered by this recall. <u>Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com.</u> This data will be available when owner notification begins.

Model Year	Model	Starting production date	Ending production date
2003	Legacy	2/18/2003	6/6/2003
2004	Legacy	3/17/2003	3/1/2004
2005	Legacy	2/23/2004	1/26/2005
2003	Outback	2/18/2003	6/11/2003
2004	Outback	3/13/2003	3/15/2004
2005	Outback	2/6/2004	10/6/2004
2003	Baja	2/18/2003	6/6/2003
2004	Baja	4/7/2003	7/21/2004
2005	Baja	3/16/2004	10/27/2004
2004	Impreza, WRX, STI	1/28/2003	2/13/2004
2005	Impreza, WRX, STI	2/11/2004	12/10/2004

Geographical Expansion

The earlier regional recall included vehicles with registration history in: Florida, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Consistent with other automotive manufacturers involved in regional recalls of Takata <u>front passenger</u> air bag inflators, Subaru's new regional recall will include additional areas of high absolute humidity based on the annual mean dew point temperature of 60.0 degrees Fahrenheit or more, and locations within 125 miles of these areas.

This regional recall will include certain 2003-2005MY Subaru Legacy, Outback and Baja vehicles, and certain 2004-2005MY Subaru Impreza (including WRX/STI) vehicles, currently or previously registered in the following locations:

- The following States and U.S. Territories:
 - o Florida
 - o Hawaii
 - o Puerto Rico
 - o U.S. Virgin Islands
 - o Guam
 - o Saipan
 - o American Samoa

- The counties of Georgia which are adjacent to Florida
- The coastal areas of:
 - o Alabama
 - Louisiana
 - Mississippi
 - o Texas

Description of the Safety Hazard

In the event of a crash necessitating deployment of an affected passenger frontal air bag, the inflator could rupture with metal fragments striking and potentially seriously injuring the vehicle occupants.

Description of the Remedy

The front passenger air bag inflator will be replaced.

Retailer Program Responsibility

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, which will be issued shortly.

Product Campaign Bulletins

The WQP-51 product campaign bulletin will be posted tomorrow on the Subaru Technical Information System (STIS) website under "Information/What's New." In addition, a revised WQM-49 product campaign bulletin will be posted, with reference to the new recall.

Please refer to these bulletins for repair instructions and additional information including parts information, part return procedures, and claim submission instructions.