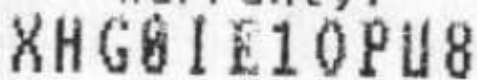


TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: April 19, 2016
SUBJECT: **WEBDCS: CADEX Battery Claims - Update**

There are a high number of CADEX battery claims returning due to invalid battery test codes. With the new CADEX test codes, some of the characters are very similar. It might be difficult to distinguish between a 1 and I or 0 and O. To help differentiate these characters, here's an example of a test code print out with all the difficult characters on the same line.



XHG0IE1OPU8

This test code is **XHG0IE1OPU8**. The fourth character is a zero, which has a slash through the number. The fifth character is the letter I. The seventh character is the number one and the eighth character is the letter O, which does not have a slash through it.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty Help line at 877-446-2922.

HYUNDAI MOTOR AMERICA