

## ACCOUNT TEAM COVERAGE

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** ISX12 CM2250 / CM2350 FDNY Air Compressor ATC

**Number:** Atc1739

**Date:** 03-Jun-2016

**Expires:** 31-Dec-2016 (U.S./Canada)  
31-Dec-2016 (International)

**Attention:** john.l.taylor@cummins.com, travis.zilch@cummins.com

This is to revise and replace ATC 1739, dated 15-Dec-2015. This revision is to:

- 1 Extend the expiration date to 31-Dec-2016.

If additional information is required, contact your Cummins Warranty Operations Group Leader.

### DESCRIPTION:

This Account Team Coverage field action is being issued to address ISX12 CM2250 and CM2350 air compressors. It authorizes certified repair locations to replace the air compressor if the air compressor plumbing has been converted from boosted to natural aspiration.

**NOTE:** This ATC is retroactive for repairs made on or after 01-Dec-2015.

### ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 the ESN **must** show as **OPEN** for this field action on QuickServe® Online, and
- 3 **must** have already converted the air compressor plumbing to natural aspiration.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Steam clean the engine.
- 2 Replace the air compressor. Please refer to Procedure 012-014 in the Service Manuals 2883445 and 4310646.

### MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

### REIMBURSEMENTS:

#### **Parts:**

The following parts are covered under this field action:

<b>Part Number</b>	<b>Quantity</b>	<b>Description</b>
287002000NX	1	AIR COM
288330900	1	SAL,PLT (OPTIONAL)
362769500	2	SAL,RNG (OPTIONAL)
367878600	2	SAL,RNG (OPTIONAL)
368561400	1	GSK,SPT
498828000	1	GSK,PMP

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**NOTE:** All SRTs are **OPTIONAL**. Select **ONLY** the appropriate SRTs for your repair.

**Labor using applicable Access Code and Time:**

<b>SRT Code</b>	<b>Description</b>	<b>Time</b>
00-401	Steam Clean - Complete Engine	
00-90X	Administrative time	
01-121	Gear Cover, Front - Remove and Install	
10-144	Charge Air Pipe - Remove and Install, Each	
12-101	Air Compressor (All Models) - Remove and Install	
17-001	Pump, Power Steering - Remove and Install, (Common Rail Fuel System)	
17-101	Refrigerant Compressor and Bracket - Remove and Install	
17-103	Air Conditioner System - Evacuate and Recharge	
17-161	Radiator Brace - Remove and Install, Each	
19-108	Engine Control Module (ECM) - Remove and Install	

**Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

**NOTE:** Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

**Other Claimables:**

Consumables are covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this ATC **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

ESN list, if attached, is for convenience. Actual eligibility is determined by the ESN's status for this field action on QuickServe® Online.

Account Code: ..... 27  
Pay Code: ..... Distributor = X  
Pay Code: ..... Dealer = D  
Pay Code: ..... International = I  
Failure Code: ..... WQCASD

Attachments  
atc1739\_esn-list.xls