

Blu-ray™ Disc Won't Play Normally

AFFECTED VEHICLES

2016 Pilot with RES

Universal Studios recently released Blu-ray discs that use a different file format. Because of this format change, those discs won't play normally from the rear entertainment system. In fact, this change has caused multiple suppliers to change their code to match the format.

We're aware of this disc playing problem and we expect to have a fix by early August of this year. This fix will be an audio unit replacement. Until it's available, **do not** replace any components. Doing so **won't** fix this problem.

In the meantime, you can get the disc to play normally with a simple workaround. From the **Top Menu**, select **Chapters**, then **Chapter 1**. The disc will start playing like it should.