

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX11.9/12 Multiple Field Actions (ECM, Dipstick, Bearing Replacement, EGR Crossover) ATC

Number: Atc1490

Date: 10-May-2016

Expires: 11-Nov-2016 (U.S./Canada)
11-Nov-2016 (International)

Attention: U.S / Canadian Distr./Branches and Div. Offices
Worldwide distr./ branches and Div./Reg Offices
U.S / Canadian Dealers

This is to revise and replace ATC 1490-A, dated 14-Apr-2015. This revision is to:

- 1 Remove the travel allowance, and
- 2 Reinstate the expiration date to 01-Nov-2016.

If additional information is required, contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Account Team Coverage is being issued to complete four specific field actions against a select population of ISX11.9/12 engines. Certain engines in the population have already received some of these field actions and will only require the remaining open actions to be completed. Field action completion details for each engine are provided in the attached ESN list (Attachment A).

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** be on the attached ESN list.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Review the attached ESN list (Attachment A) to determine which field actions are required.
- 2 Complete any required field actions per the Field Action Details document (Attachment B).

MATERIAL DISPOSITION:

Materials removed as a result of any required field actions **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: Please refer to Attachment B for individual field action parts lists.

The following parts are covered under this field action:

Part Number	Quantity	Description
289723700	1	TBE,TRF (OPTIONAL)
289978200	1	DIP (OPTIONAL)
289978500	1	DIP (OPTIONAL)
289978600	1	DIP (OPTIONAL)
289978700	1	DIP (OPTIONAL)
289978800	1	DIP (OPTIONAL)
289978900	1	DIP (OPTIONAL)
289984300	1	DIP (OPTIONAL)
289984900	1	DIP (OPTIONAL)
367875600	1	SAL,RNG (OPTIONAL)
368284000	1	CIP (OPTIONAL)
368705100	2	CRR,SAL (OPTIONAL)
390067800	4	SCR,CAP (OPTIONAL)

Part Number	Quantity	Description
430917400	6	BRG,ROD (OPTIONAL)
497506900	1	GSK,PAN (OPTIONAL)
497530800	1	GSK,CNN (OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs are provided as optional. Claim **only** the SRT's that are appropriate for the specific field action(s) allowed for a specific ESN. Please refer to Attachment A for authorized field actions for specific ESNs.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
01-111	BEARINGS, CONNECTING ROD - REMOVE AND INSTALL, ALL (OPTIONAL, FIELD ACTION NO.3)	
11-066	EGR CROSSOVER TUBE - REMOVE AND INSTALL (CM2180/CM2250/CM2350) (OPTIONAL, FIELD ACTION NO.4)	
99-902	LABOR TO R AND I DIPSTICK AND ADJUST OIL LEVEL (QTY 3 - .3 OPTIONAL, FIELD ACTION NO.2)	

Travel:

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are covered under this field action.

NOTE: Consumables may be claimed **ONLY** for Field Action #3. Oil **MUST be** reclaimed in this repair event. Top off oil is allowed in the claim submission.

Claim Instructions:

For Cummins Dealers, claims for this ATC **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
 Pay Code: Distributor = X
 Pay Code: Dealer = D
 Pay Code: International = I
 Failure Code: WXXMSU

Attachments

atc1490-a_esn-list.xls atc1490_attachment-a-esn-list.xlsatc1490_field_actions-attach-b.pdf