

Title

NEW IPHONE HAS BLUETOOTH QUALITY ISSUES

Content

Over the past two weeks, an increasing number of iPhone SE early adopters have reported audio issues with Bluetooth phone calls when the smartphone is paired with a vehicle or wireless headset. The issue extends to GPS voice navigation for some, but streaming music over Bluetooth appears to be unaffected. Specifically, dozens of users in the Apple Support Communities and MacRumors discussion forums claim to be experiencing distorted, staticky, or inaudible phone calls when using an iPhone SE.

If you experience a customer complaint, and the customer has a new iPhone SE, DO NOT replace any parts on the vehicle. Explain to the customer that the iPhone may be the problem. Have the customer visit this website: <http://www.macrumors.com/2016/04/11/iphone-se-bluetooth-phone-call-audio-issues/>