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Sent on 09 16 2013 **Expires on** 09 30 2013
From Parts and Service Division
Subject Request for Parts: 2009-2011 CR-V Premature Tire Wear

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2009-2011 CR-V Premature Tire Wear

Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

Service Engineering is interested in collecting tires from 2009-2011 CR-Vs with vehicle identification number(VIN) starting with 5J6**** or 3CZ**** that exhibit alleged premature or uneven wear. To fully understand the cause of this condition, Service Engineering would like to gather pertinent information about the vehicle prior to having tires collected and shipped.

Please refer to the qualifiers noted below; if the requested information is not available, this collection does not apply to your repair. If you have qualifying tires for replacement, contact Tech Line to create a case and provide the collected information based on the qualifiers noted below. The Tech Line specialist will arrange to have the tires picked up for delivery. For qualified tire replacement approval, please contact your DPSM for Goodwill approval. If the DPSM has questions regarding this request, have him or her contact Tech Line for details.

Qualifiers

1. Alignment readings, tire pressures, and ride height measurement, [click here](#) for the test procedure
2. Tread depth measurement in three (3) locations across the tread of each tire (*see link for test procedure*)
3. Two pictures of the tire's tread (*see link for test procedure*)
4. Tire rotation history or replacement history if the tires in question are not original
5. Mark the position of each tire and send to them to Tech Line

Thank you.

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