

HONDA Tech Line Summary Article

October 2016 ATS 161002 Version 1

No Device Connected Message While Playing Pandora® Through Bluetooth® HandsFreeLink® (HFL)

AFFECTED VEHICLES

2016 Pilot and 2017 Ridgeline with Display Audio

Some customers with Samsung/Android smartphones have reported that while playing Pandora through HFL, a No Device Connected message appears on the Display Audio screen and Pandora stops working. From our investigation, we know this is a Pandora/audio unit/audio-navigation unit issue.

We're currently working to resolve this issue. We'll let you know when a solution is available. Until then, do not replace the audio unit or audio-navigation unit. Doing so won't fix this issue.

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