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| Sent on | 01 30 2016 Expires on 04 29 2016 | | |
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| From | Campaign Administration | | |
| Subject | Stop Sale/Safety Recall: 2007-2015 Multi-model Honda Driver's Airbag Inflator | | |

DATE: January 30, 2016

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2007-2015 Multi-model Honda Driver's Airbag Inflator

On Friday, January 29, 2016, American Honda notified NHTSA of a stop sale and safety recall for approximately 1.7 million model year 2007-2015 Honda vehicles due to driver's airbag inflators that may experience over-pressurization due to exposure to high temperatures and high absolute humidity. Any new or used units in dealer stock must be repaired per service bulletin 16-016, *Safety Recall: Takata Driver's Airbag Inflator* once the parts and repair information is available. Refer to your eResponsibility report and VIN inquiry to determine which units in your inventory are affected by this safety recall.

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle result in any claim because of the required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

At this time, the entire scope of the affected population is not known. American Honda is currently working to generate accurate VIN lists; in the interim, potentially affected VINs have been loaded into the system to ensure that no suspect vehicle is sold with the open recall condition. Dealers will be notified via iN message once the complete VIN list is available through VIN inquiry, eResponsibility, and other dealer-facing systems.

Updated replacement parts are not available at this time. American Honda is working with various airbag suppliers to obtain sufficient stock to support this safety recall. Replacement parts are expected to be on hand in late Summer, 2016. As such, the version of bulletin 16-016 posted on the Service Information System does not contain any parts, warranty or procedure information. Once parts are made available, American Honda will revise service bulletin 16-016 to include parts and procedure information related to this recall. Until countermeasured parts are made available, continue to replace deployed (crash damage) airbags with currently available inventory. Vehicles receiving these replacement parts may need to return to the dealership at a later date to receive the final recall repair.

Customers affected by this safety recall may visit your dealership prior to parts and/or repair procedure availability. Please be sure to inform these customers of the safety recall, being sure to let them know that parts are not currently available, and that they will be notified once supply stabilizes. American Honda expects to conduct initial customer notification in mid-March 2016. This initial notification will inform the customer that their vehicle is affected by a safety recall, that parts are not currently available, and that they will be contacted with a second mailed notification once sufficient parts are available. Due to the regional nature of high temperature and high absolute humidity, mailings will be conducted in high absolute humidity regions first, with the earliest model years receiving priority. American Honda will notify dealers once this activity begins.

As always, please be sure to check VIN status inquiry to determine if this or any open safety recall applies to a particular vehicle.

INTERACTIVE NETWORK

Click <u>here</u> for the placeholder version of service bulletin 16-016.