

[Next Unread Message](#)[View Message](#)

Sent on	01	23	2016	Expires on	04	22	2016
----------------	----	----	------	-------------------	----	----	------

From	Campaign Administration
-------------	-------------------------

Subject	Product Update: 2011-15 Odyssey Vehicle Certification Label
----------------	---

DATE: January 23, 2016

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2011–14 Odyssey Vehicle Certification Label & 2015 Odyssey Vehicle Certification Label

Today, January 23, 2016, American Honda is announcing two product updates for 480,893 model year 2011-14 and 130,219 model year 2015 Odyssey vehicles to update the vehicle certification label and replace, as applicable per model year, the current Owner's Manual booklet or CD and Owner's Guide.

Basic Problem

The trailer hitch weight was not properly calculated into the gross axle weight rating (GAWR) on the vehicle certification label and in the Owner's Manual. This can create a situation where the vehicle exceeds the indicated gross axle weight rating.

Additionally in the case of the 2015 Odyssey, the Owner's Guide incorrectly states the towing capacity of the vehicle is 1,500 lbs. The Owner's Guide should show a table listing the towing capacity based on the number of passengers in the vehicle.

The Repair

Apply the vehicle certification correction sticker on all vehicles affected and depending on model year replace the Owner's Manual booklet or CD and Owner's Guide.

Service Bulletin

Service bulletins 16-003, *Product Update: 2011-14 Odyssey Vehicle Certification Label* and 16-004, *Product Update: 2015 Odyssey Vehicle Certification Label* have been posted to the Service Information System today in support of this campaign. They include parts, warranty and repair procedure information related to these product updates.

Parts Information

Kits are being prepared by model year application. Due to limited parts availability kits are being allocated to dealers based on immediate need for unsold and CPO units. Kits are expected to be available for open order by mid February 2016. Dealers will be notified again when parts are available for open order.

Client Notification

American Honda expects to notify owners of affected vehicles by the end of February, 2016.

As always, please make sure to check iN VIN status to determine if a particular vehicle is eligible for this product update.

Click [here](#) for a copy of 16-003

Click [here](#) for a copy of 16-004