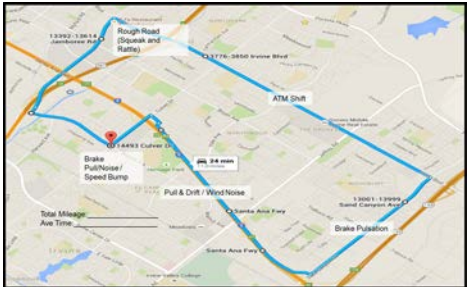
	GROUP <b>GEN</b>	MODEL <b>All Models Excl. K900 (KH), Soul EV (PS EV)</b>
	NUMBER <b>078</b>	DATE <b>October 2015</b>
<b>TECHNICAL SERVICE BULLETIN</b>		
<b>SUBJECT: PRE-DELIVERY INSPECTION (PDI) AND OWNER DELIVERY FOLDER PROGRAM</b>		

Kia Motors America, Inc. is pleased to announce the launch of an all-new Pre-Delivery Inspection (PDI) and Owner Delivery Folder Program which has been redesigned to improve initial vehicle quality during PDI and also during Delivery to your customer. Here are the details:

Item	Change	Benefits
Pre-DELIVERY Inspection Worksheet	<p>3. Test Drive</p> <p>Addition of a KMA approved Dealer Test Route (see Page 2 for more information)</p> 	<p>Kia trained technician is required to road test vehicle on KMA approved test route to ensure proper operation required for a Perfect delivery.</p> <p><b>NOTE: additional information can be found in the <a href="#">PDI Inspection Description Sheet</a> on KGIS</b></p>
Customer Vehicle Delivery Worksheet	<p>4A. Audio System Orientation – Review items</p> <p>Addition of Android Auto (AA)</p>	<p>Kia trained personnel must assist the customer with Android Auto (AA) App Download to smartphone, enable AA on the head unit, connect smartphone using USB cable and test overall system performance</p>
In-Stock Vehicle Maintenance Record	<p>Inspection table extended to accommodate vehicles which have been in storage for longer periods of time.</p>	<p>Allows for more accurate and complete tracking of required in-storage maintenance procedures.</p>

**File Under: General**

- Circulate To:**
 General Manager
  Service Manager
  Parts Manager  
 Service Advisors
  Technicians
  Body Shop Manager
  Fleet Repair

SUBJECT:

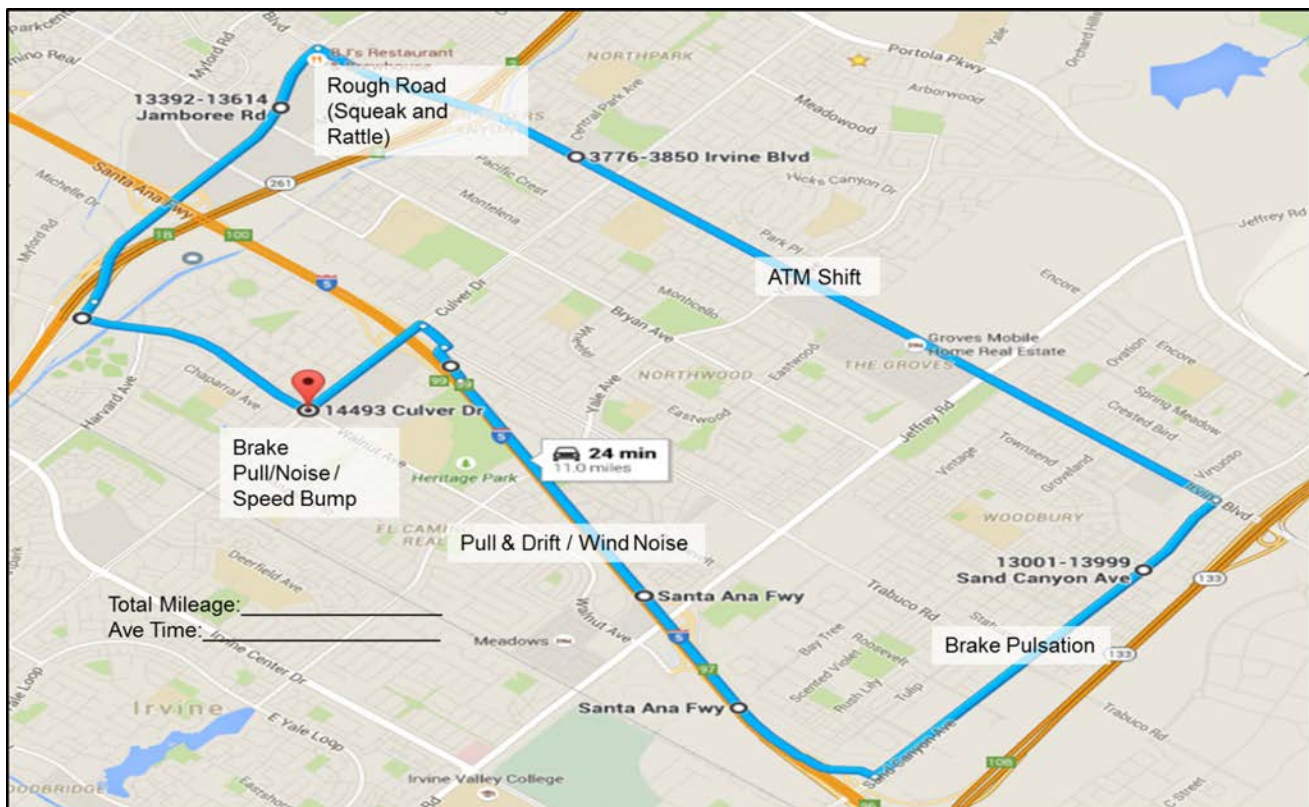
## PRE-DELIVERY INSPECTION (PDI) AND OWNER DELIVERY FOLDER PROGRAM

### Test Drive:

The test drive is a critical part of the PDI. Not all test drive routes are equally suited to confirm proper operations of a new vehicle and/or to flush out any imperfections. It has been found that this aspect of the PDI varies greatly among dealers, and to consistently get the most value from the test drive, the drive route should be standardized as much as possible.

A good test route will also quickly offer a frame of reference; behavior of any vehicle being tested can then easily be compared with how other units behaved under the same circumstances. Additionally, an alternative route should be established if (for traffic or other reasons) the preferred or standard route is at times not available or unsuitable. PDI test drive route(s) need to include the following:

- ✓ Total minimum distance and/or time required (5-10 miles/ 10+ minutes) & log mileage out/in
- ✓ Flat smooth road with speed of 60 mph (Drift/pull and steering wheel alignment check)
- ✓ Rough road at 15-20 mph (squeak & rattle evaluation)
- ✓ Uphill and downhill road from 0-40 mph (upshift and down shift shock)
- ✓ 60 mph asphalt road at steady speed (wind noise leak)
- ✓ Speed bump at 5-10 mph ( suspension noise check)
- ✓ Smooth asphalt for brake operation evaluation (including noise)



Dealers should post map in conspicuous area for easy reference.

Additionally during PDI, if there is any uncertainty regarding item check procedures, a **Pre-Delivery Inspection Description Sheet** is available for download on KGIS.

- To access from KGIS; click on the “PDI Materials” tab located in the left side navigation menu and select “[Pre-Delivery Inspection Description Sheet](#)”

**SUBJECT: PRE-DELIVERY INSPECTION (PDI) AND OWNER DELIVERY FOLDER PROGRAM**

To purchase additional Pre-Delivery Inspection (PDI) and Owner Delivery Folders:

<b>Multi-Vehicle New Vehicle PDI and Owner Delivery Folders</b>		
<b>Contact</b>	<b>Publication Number</b>	<b>Publication Name</b>
Archway (formerly Resolve) (866) 542-6268	UJ150 PS 005 – R1 (except for K900 (KH) and Soul EV (PS EV))	All-Inclusive PDI and Owner Delivery Folders (25pk.)