From:	NNA Service Actions & Campaigns
Sent:	Friday, June 17, 2016 2:15 PM
To:	*NNA INF FOM
Cc:	*NNA INF AGM; *NNA INF RAM; *NNA INF DOM; *NNA INF RSOM; *NNA INF Service Actions & Campaign Announcements
Subject:	INFORMATION: AFTERSALES: RETAILER SUPPORT: Special Tool Shipment Error

Follow Up Flag:	Follow up
Flag Status:	Flagged

Infiniti USA
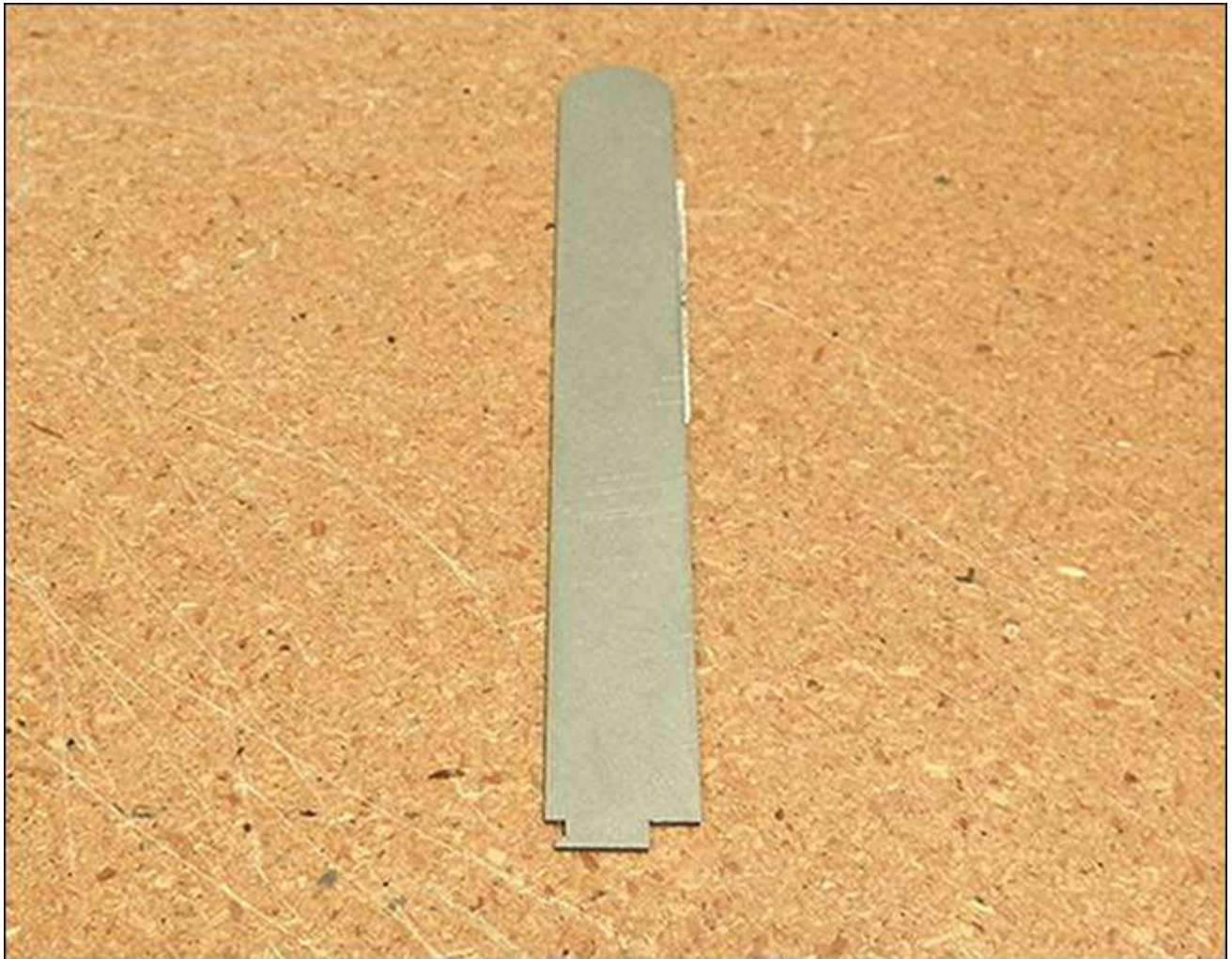## Electronic Field Communication   INFORMATION

Date: June 17, 2016

To: FOMs

Subject: Special Tool Shipment Error - Retailer Announcement

A special tool (shown below) is required for a campaign on 2016 Sentra and LEAF vehicles. This tool was accidentally shipped to all Infiniti retailers today from a supplier. Infiniti retailers were not billed for this shipment and do not have a need for this tool at this time. This tool will be available in the future through TechMate as J-52258, so retailers can store this tool with their other special tools in the event it is required in the future.

Attachments (1):

1. None

Retailer Communication:

The information will be emailed directly to the retailer personnel listed below later today.

Retailer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Part & Service Director
Parts Director
Parts Manager
Service Director
Service Manager

If any retailers are not receiving this information via email from the campaignannouncements@nissan-usa.com mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All retailer email addresses for these positions are taken from the retailer portal (NNAnet) and updated regularly. Retailers should verify the retailer portal administrator has the current contact information entered for these key positions to ensure information is received.

Originator: Craig Nangle
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Division: Aftersales
Department: Retailer Support