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QUALITY ACTION

CAMPAIGN BULLETIN

Fuel Tank Breather Tube Dealer Inventory

Reference: PC494

Date: September 27, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2016-17 Titan XD(A61D)	NA	6,379	September 27, 2016	NO

***** Detailed Information *****

Nissan is conducting a dealer inventory service action to inspect the routing of the fuel tank breather tube on approximately **6,379** specific MY2016-17 Titan XD (A61D) vehicles. During vehicle assembly, the fuel tank breather tube may not have properly routed and installed. No parts are required for this action.

***** What Dealers Should Do *****

1. Verify if vehicles currently in **dealer inventory** are affected by this inventory service action using Service Comm I.D. **PC494**.
2. Use the attached procedure to inspect the vehicle.
 - If the fuel tank breather tube is correctly routed, file a claim for the inspection.
 - If the fuel tank breather tube is **not** correctly routed, provide the requested information in an email to nafgasupport@nissan-usa.com and await further instruction. Instructions and claims information will be provided within 48 hours.

Note: Dealers should continue to check new arriving inventory for applicability.

3. Dealers are requested to inspect any affected vehicle in dealer new or pre-owned inventory to ensure customer satisfaction.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



PC494 – TITAN (A61) DIESEL FUEL TANK BREATHER TUBE

SERVICE PROCEDURE:

1. Place the vehicle on a suitable lift and raise the vehicle to gain access to the underside of the truck.
2. Locate the fuel tank breather tube and where it is fitted into the bed rail (Figure 1).
 - From the center of the vehicle, look up toward the rear of the truck, between the parking brake cables.
3. Inspect for the fuel tank breather tube and determine if it is present and properly secured to the bed rail.
 - Figure 2 shows the breather tube properly installed to the bed rail.
 - Figure 3 shows the breather tube present, but not installed in the bed rail.
 - Figure 4 shows the breather tube is not present and may be found on the top of the fuel tank.

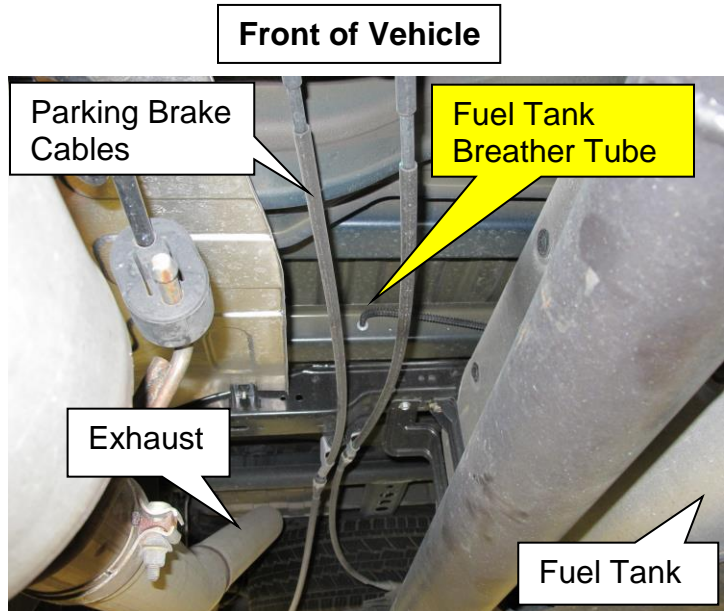


Figure 1

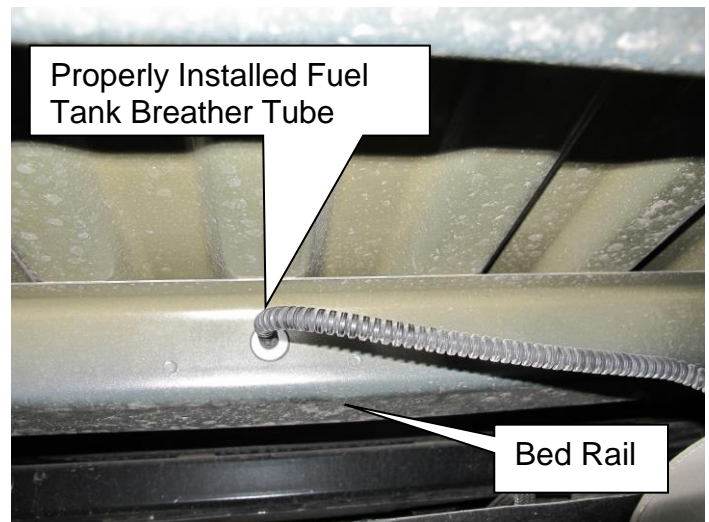


Figure 2

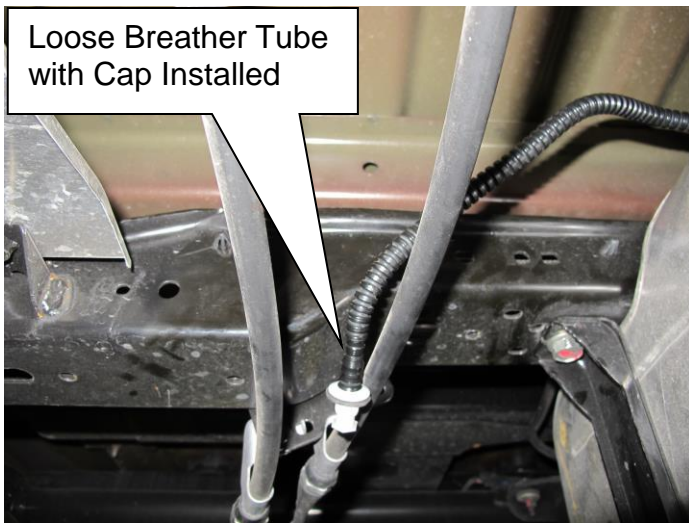


Figure 3

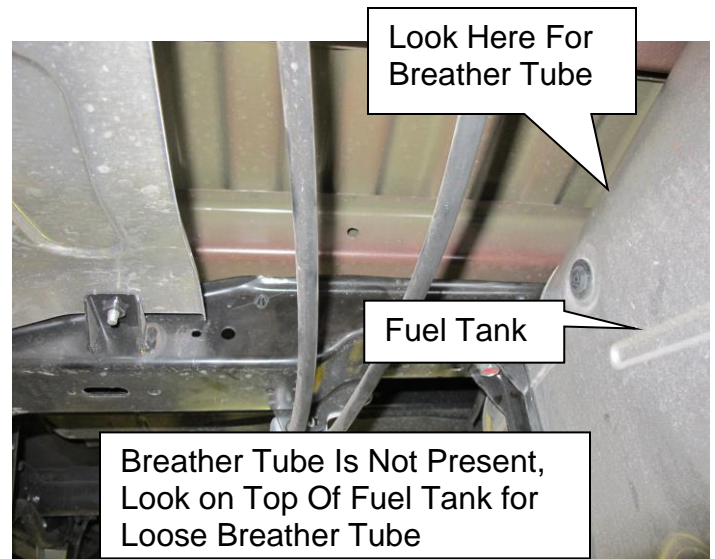


Figure 4

4. Is the fuel tank breather tube present and properly installed in the bed rail as shown in Figure 2?

- If **YES**, then lower the vehicle and remove it from the lift, submit a warranty claim using Op Code PC4940 (see claims info), and release the vehicle.

If **NO**, then continue to HOLD the vehicle. **Do not submit warranty claim.** E-mail clear pictures of the bed rail area, as shown in Figures 3 or 4, showing a loose or missing fuel tank breather tube to:

nafgasupport@nissan-usa.com

Make sure to include the below information:

E-Mail Subject Line: PC494 Titan Fuel Tank Breather Tube

Attach Clear Pictures of the Bed Rail Area

Dealer Name

Dealer Code

Dealer Address

VIN

Contact Person Name

Contact Person Phone Number

Nissan FQA will review the E-mail submissions within 48 hours of receipt and send the necessary repair instructions and claim information.

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC494

Claim Type:	CM			
PNC:	PC494			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Fuel Tank Breather Tube	PC4940	0.3 Hr	No	No