

# Important Note Regarding New Tiger Explorer Preload Settings



## Notice Information

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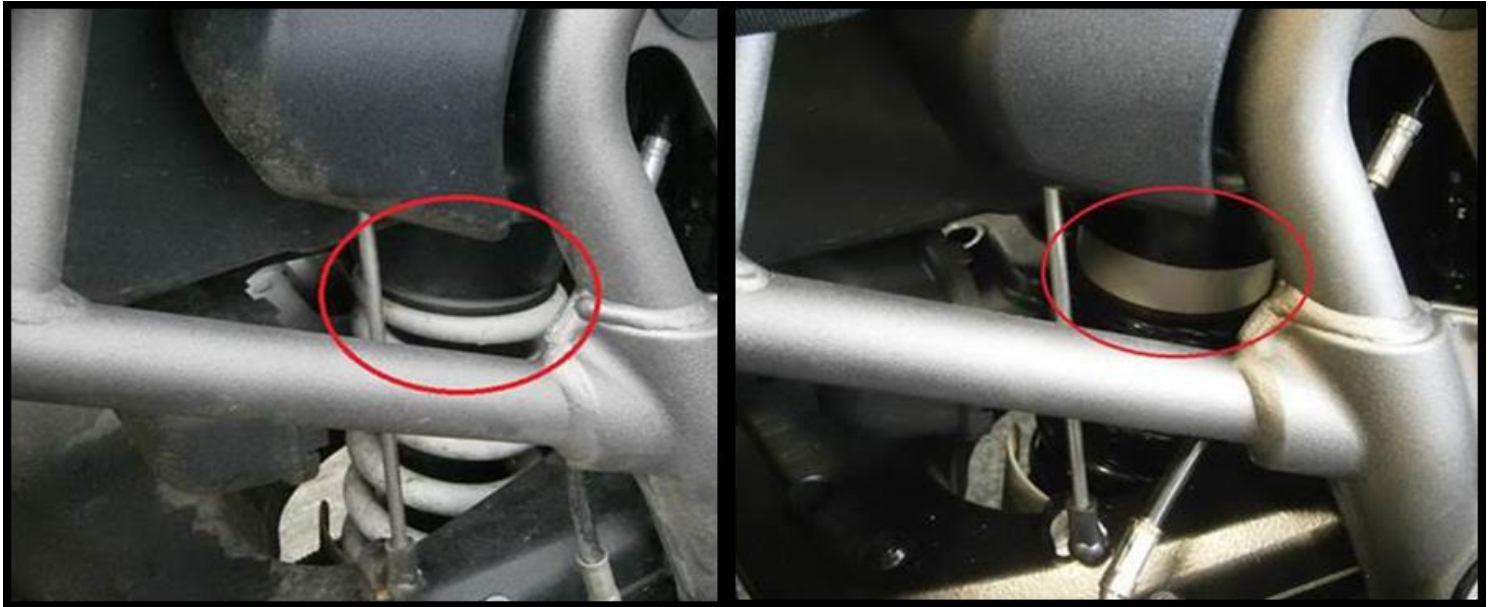
## Important Note Regarding New Tiger Explorer Preload Settings

Due to the Triumph Semi-Active Suspension System (TSAS) available on the new Tiger Explorer XCx, XRx, XCA and XRT models, it is possible that new, unriden units could arrive to dealers with the variable preload setting on the rear shock set to the full preload setting. This could result in Explorers being displayed on showroom floors with the seat height significantly higher than it would be on a properly adjusted motorcycle, leading to a negative impression to potential customers. This would only apply to unriden motorcycles, since motorcycles will automatically adjust to suit the rider once ridden.

**Please inspect all new TSAS equipped Tiger Explorer models to ensure preload is properly adjusted.** The following simple procedure will ensure proper adjustment:

- Start Engine
- Select "Off-Road" mode. This will adjust the preload setting to minimum. The instruments will show that an adjustment is in progress. Wait until this has finished.
- Select "Road" mode. This will adjust the preload to a 1-up setting. The instruments will show that an adjustment is in progress. Wait until this has finished.
- Turn off engine. Seat height is now correct.

Consult the pictures below for a visual clue. The first picture (on the left) shows the correct, 1-up (3mm), setting. The second picture (on the right) shows the unit at full preload (20mm) setting. Please contact Triumph 24/7 Customer Support at (888) 284-6288 if you have any questions.



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