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Sent on 09 09 2015 **Expires on** 09 16 2015
From Parts and Service Division
Subject Request for Visit: 2013-2014 Accord/Civic SRS Light ON DTC 82-11, 21, 83-31, 41

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 Accord & 2013 Civic SRS Warning Light ON with DTC 82-11, 82-21, 83-31, 83-41

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2013-2014 Accords & 2013 Civic Sedans with a customer complaint of SRS Light ON with the DTC 82-11 (Internal Failure of the Front Passenger's Weight Sensor – Front Inner Side), 82-21 (Internal Failure of the Front Passenger's Weight Sensor – Rear Inner Side), 83-31 (Internal Failure of the Front Passenger's Weight Sensor – Front Outer Side) and/or 83-41 (Internal Failure of the Front Passenger's Weight Sensor – Rear Outer Side) stored. To fully understand the cause of this condition, AHM would like to collect certain information from the vehicle in a specific condition prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. For 2013-2014 Accord, both 2-door & 4-door, any trims are accepted.
2. For 2013 Civic, 4-door only, any trims are accepted.
3. At least one or more DTCs must be stored: 82-11, 82-21, 83-31 and/or 83-41.
4. Must have trash, debris or other items stored under the front passenger seat or in the foot wells.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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