

View Message

Sent on	01	05	2016	Expires on	01	18	2016
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From	Parts and Service Division
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Subject	Request for Parts: 2016 Pilot Rear Left Door Weatherstrip Loose/Deformed
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2016 Pilot Rear Left Door Weatherstrip Loose/Deformed

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2016 Pilots with a customer complaint of wind noise coming from the rear left door area or a loose/deformed weatherstrip on the rear left door. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must confirm deformed or distorted rear left door weatherstrip.
2. No previous accidents or repairs related to the rear left door weatherstrip.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.